



SaaS Bill Experience

Accelerate Time to Market and Delight Your Customers with Visually Captivating Bills

In the digital-first era, all telcos aspire to provide exceptional bill experiences to their customers. A comprehensive solution requires significant time and resources, but some telecoms prioritize accelerated time to market over extensive customization and brand advocacy.

SaaS Bill Experience delivers affordable elegance.

Unleash the Power of Engaging Bills: Delight, Engage, Grow

SaaS Bill Experience is the SaaS-based bill presentment solution from Amdocs. It combines the renowned design-led approach of Amdocs Bill Experience with the power of Software-as-a-Service (SaaS), a modular bill design tool, and integration SDKs to empower operators to deliver simplified and visually appealing bills.

With SaaS Bill Experience, any telecom service provider can now deliver clear, transparent, stunning bill presentation, personalized messaging, and relevant promotions to customers increasing bill effectiveness and average revenue per user (ARPU).

Our years of expertise and success with Amdocs Bill Experience converge in this industry-leading solution, leveraging behavior science, AI, and customer data analysis to optimize customer experience on all channels with simplified and visually appealing bills.

Key Features and Application:

Bill Designer: Bill Designer is a powerful feature of SaaS Bill Experience that harnesses the wealth of design experience and expertise accumulated by Amdocs Bill Experience through 200 million billing communications to create a robust set of pre-designed templates. Simplify the process of creating visually appealing and engaging bills by leveraging these behavior-science-based templates and customizing them to meet your specific brand requirements.

With Bill Designer, you don't need any design expertise; you can easily edit colors, logos, and buttons to create a consistent brand experience. Furthermore, you have the flexibility to select which services to include in the bill and design each billing module accordingly. The real-time simulation feature lets you see the bill's appearance as the design evolves, ensuring optimal results. And as Amdocs bill design modules are crafted by user experience (UX) and behavioral science experts, you can be assured of an intuitive and customer-centric bill presentation. Creating stunning and personalized bill templates has never been easier.

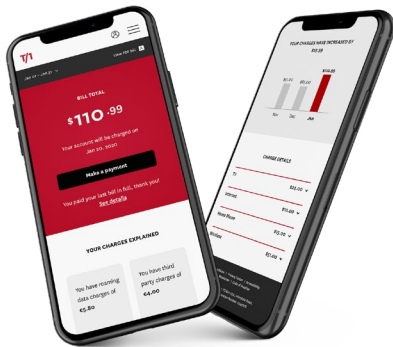
Cloud-Based SaaS Solution: SaaS Bill Experience is a cloud-based solution sold as a service. It is an ideal solution for CSPs that want to get to market faster as it reduces the time and resources needed for on-premises installation and management. And as Amdocs manages the software with timely updates and bug fixes - you can extract all the benefits without the hassle of infrastructure setup or ongoing maintenance and stay assured that the software will never go obsolete. SaaS Bill Experience offers configurable capabilities right out of the box. When combined with a streamlined over-the-cloud deployment process, CSPs can start delivering delightful billing experiences with minimal setup time and effort.

Easy-to-Use & Comprehensive SDK and Seamless Integration Guidance

SaaS Bill Experience provides an easy-to-use Software Development Kit (SDK) and comprehensive guidance for seamless integration. Our UI bundle is specifically designed for integrating digital modules seamlessly with your customer self-care portal. It empowers developers with the necessary tools to create a cohesive and integrated customer experience.

In addition, SaaS Bill Experience provides comprehensive guidance for mapping your billing data extracts to TM Forum (TMF)-compliant JSON format for compatibility and smooth data processing by SaaS Bill Experience, reducing any complexities associated with data transformation.

Our comprehensive service developer's toolkit arms you with all the guidance you need to handle the integration in-house. Or you can arrange for technical support from an experienced Amdocs team. Our experts are ready to assist you throughout the integration journey, ensuring a seamless and successful implementation.



Why SaaS Bill Experience?

Best Practices Distilled:

Leverage our extensive expertise gained from delivering billions of bills for clients worldwide. With SaaS Bill Experience, we've distilled the best practices to ensure each pre-designed template is built to optimize customer engagement and enhance customer experience.



Faster Time to Market:

Accelerate your bill presentation deployment with SaaS Bill Experience. Our SaaS model eliminates unnecessary delays, offering a faster time to market. The project only requires mapping. Amdocs RTB comes integrated out-of-the-box with SaaS Bill Experience.

Lower Cost of Entry:

SaaS Bill Experience mitigates cost risks lowering the cost of entry. CSPs can leverage self-service integration and experience substantial savings without compromising on quality.



Ease of Use:

Simplify your billing process with our user-friendly tools. The self-service modular Bill Designer allows you to effortlessly create visually appealing bill templates. With the real-time preview window, you can visualize changes instantly. Friendly dashboards provide oversight of bill runs and design activities. Customize your branding elements such as logo, colors, and fonts, and edit messaging language to suit various billing scenarios.

Embrace the Future of Billing:

Harness the power of design with SaaS Bill Experience and join the forward-thinking operators that have already transformed their bills into a captivating customer engagement tool.