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Amdocs amAIz
Integrated across our entire technology portfolio

Amdocs amAIz Framework

Our strategic partnership with Microsoft gives us market-leading generative AI capabilities. The speed and efficiency of AI will revolutionize how banks use financial data and content to offer next generation banking experiences.
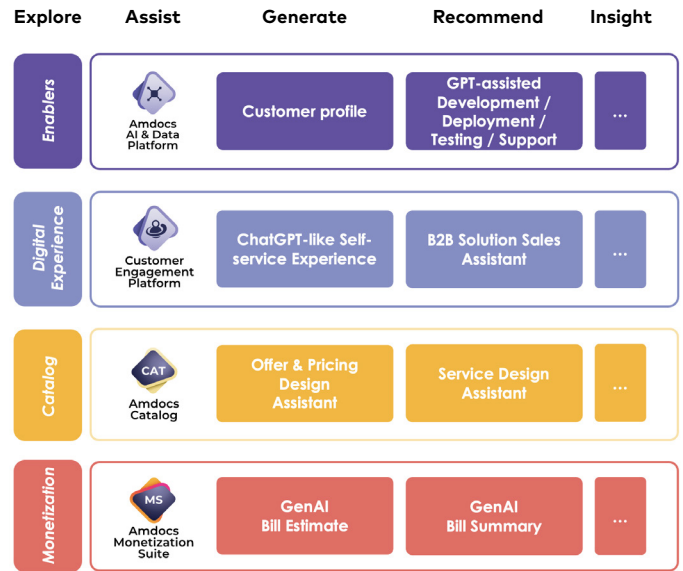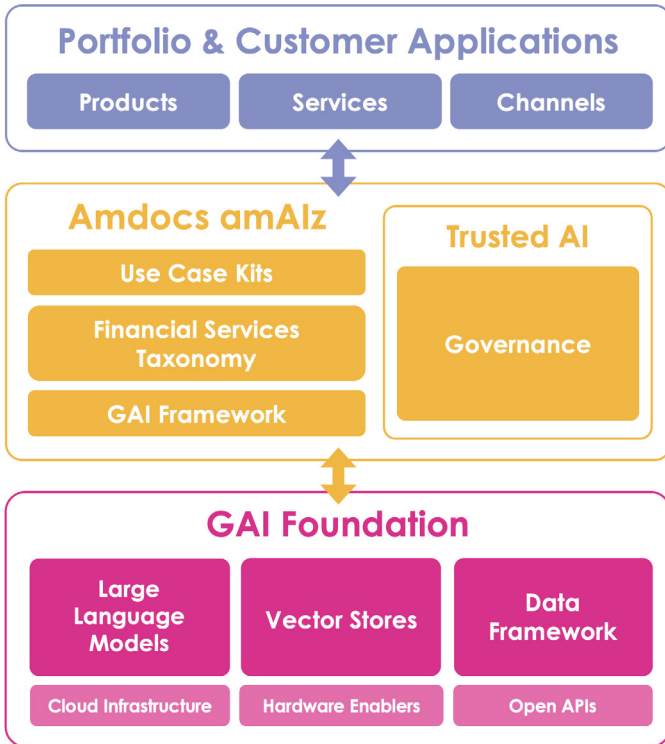
Gen AI goes beyond conventional AI capabilities by leveraging generative algorithms and machine learning models. It enables banks to unlock a new realm of possibilities, enhancing their ability to interact, understand, and engage with customers. By harnessing the power of Gen AI, banks can elevate their services to new heights, building deeper connections and delivering personalized experiences that resonate with their customers.

Key Features and Benefits of amAIz:

· **Advanced Generative Capabilities:** amAIz leverages state-of-the-art generative algorithms, enabling banks to go beyond conventional AI frameworks. It enables using and generating highly contextual and human-like responses, enhancing the banks operations and its customers' experience.

· **Governance and Trusted AI:** We understand the importance of maintaining trust, reliable answers and safeguarding customer data. amAIz is built with robust governance mechanisms that ensure compliance with privacy regulations and industry standards. The framework employs advanced encryption techniques with guardrails and data anonymization protocols to protect customer data and maintain confidentiality.

· **Enabling Productive Customer Engagement:** The framework intelligently learns from customer interactions, preferences, and behaviors, empowering the banks workforce to use Gen AI to provide personalized recommendations, offers, and content.

· **Efficiency and Automation:** amAIz automates repetitive tasks, freeing up valuable resources and enabling banks workforce to focus on strategic initiatives. amAIz streamlines business and technical operations, improving efficiency and reducing costs.

amAIz High Level Blueprint

Portfolio & Customer Applications

Products	Services	Channels

Amdocs amAIz

Use Case Kits

Financial Services Taxonomy

GAI Framework

Trusted AI

Governance

GAI Foundation

Large Language Models	Vector Stores	Data Framework
Cloud Infrastructure	Hardware Enablers	Open APIs

		Explore	Assist	Generate	Recommend	Insight
Enablers			Amdocs AI & Data Platform	Customer profile	GPT-assisted Development / Deployment / Testing / Support	...
Digital Experience			Customer Engagement Platform	ChatGPT-like Self-service Experience	B2B Solution Sales Assistant	...
Catalog			CAT Amdocs Catalog	Offer & Pricing Design Assistant	Service Design Assistant	...
Monetization			MS Amdocs Monetization Suite	GenAI Bill Estimate	GenAI Bill Summary	...

The need for advanced AI frameworks becomes indispensable. amAIz empowers banks to unlock the full potential of generative AI, enabling them to stay ahead of the competition. With its advanced capabilities, trusted and seamless integration, and scalable design, amAIz is the ultimate solution for banks seeking to navigate the digital landscape with confidence.

Amdocs amAIz Framework – REDEFINE EXECUTION BOUNDARIES TO MAXIMIZE PRODUCTIVITY

To learn more about Amdocs amAIz Framework, visit our website

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