

# Managing the next-generation branch experience

## Amdocs & Axiome Partnership

Banks branch strategies can vary significantly from one institution to another, depending on factors such as the bank's size, target market, geographic locations, technology infrastructure, and customer preferences. There is no approach that universally applies to all banks.

Banks are adopting very different strategies in relation to their branch network, from consolidation, to exploring new models, adopting new devices, mobilizing their workforce to automating services.

The combined two companies have partnered to offer our clients an unmatched value proposition. This partnership means both companies will be able to expand on their market share within financial services. Amdocs' leading integration, cloud migration and managed services offering, will complement Axiome's best-in-class digital teller, giving banks the ability to harness the technology needed for branches of the future.

## Enabling your branch strategy

The Axiome Digital solution empowers banks to execute their chosen strategies cost-effectively and remain competitive in a dynamic financial market by providing versatility and quick time-to-market.

**Branch Digitization:** Facilitate all processes replicating the branch experience. For instance, start and end of day reconciliation, customer account enquiries, cash and cheque operation, fund transfer, bill payments.

**Digital Teller:** Operate the next generation teller that goes beyond the traditional ATM. Manage multiple customer transactions through a virtual teller, and replicate the in-person experience with a financial concierge from cutting-edge technology.

## Comprehensive Customer Services and Insights:

Manage all of the banking back-end processes in one place, including third party systems. Obtain a 360-customer view of all their activity, enabling more accurate account responses relevant to their banking needs.

## IT experts for financial services

Amdocs brings the specialist expertise banks need to avoid common – and expensive – missteps. We bring global expertise, proven techniques, and lessons learned from similar projects. We hold a number of key references from top tier banks.

Our expertise means we are able to integrate the most complex and specialized solutions in highly regulated institutions. We offer support over the long term to ensure the success rate of the technology deployment. From application support, operations service desk, to infrastructure maintenance to full stack cloud support.

Amdocs operations footprint means we can support any size business regardless of geography.



**7,000 + IT Professionals**



**35 years track record**



**Presence in 90+ countries**

As a prime system integrator, Amdocs brings:

**End-to-end delivery muscle:** Our full set of capabilities lets banks rely on one provider to plan, manage, and deliver the entire project.

**Accountability:** We take ownership of your desired outcomes and rely on contractually committed SLAs and KPIs to keep projects on track.

**Proven processes:** With a 35-year track record, we build projects leveraging our microservices-based integration platform and a technology migration methodology engineered for delivery assurance.

Amdocs partners with financial institutions seeking to build the experience of tomorrow, leveraging our innovative solutions and technologies to make banking amazing.

Talk to us about your branch strategy.

