Welcome to your CDP Climate Change Questionnaire 2023

C0. Introduction

C0.1

(C0.1) Give a general description and introduction to your organization.

We help those who build the future to make it amazing.
In an era where new technologies are born every minute, and the demand for meaningful digital experiences has never been so intense, we unlock our customers' innovative potential, empowering them to transform their boldest ideas into reality, and make billions of people feel like VIPs.

With 40 years of unparalleled industry expertise, Amdocs is a leading provider of software and services to more than 350 customers in both developing and emerging markets. They include most of the world's largest telecommunications companies, as well as cable and satellite service providers, small to midsized communications businesses and mobile virtual network enablers/mobile virtual network operators and directory publishers, and other providers of media and other services. Our 31,000 employees around the globe are here to accelerate our customers' migration to the cloud, differentiate in the 5G era, digitalize and automate their operations, and provide end users with the next-generation communication and media experiences that make the world say wow.

Our offerings are based on a mix of product and services that uses technologies and methodologies such as cloud, micro services, DevOps, open-source, bimodal operations, Site Reliability Engineering (SRE), and increasing amounts of automation through standard information technology (IT) tools, open APIs, and artificial intelligence. Our technology, design-led thinking approach, and expertise, are designed to help service providers to:
• Accelerate their journey to the cloud
• Digitalize and automate their operations
• Provide their end-users with exciting next-generation communication and media experiences

Amdocs was named by Dow Jones Sustainability Index (N. America) for the fourth year running as a sustainability & ESG leader.
We also received a GOLD Rating standard from EcoVadis for environmental, social, and ethical performance, and we have been consistently reporting and improving our disclosure at the Carbon Disclosure Project for both GHG emissions management and supply-chain engagement for sustainability.

Amdocs continues to fulfil its commitment to the Science Based Target initiative, which independently assesses corporate emissions reduction targets against the latest climate science. Our emission reduction targets are in line with the level of de-carbonization required to keep global temperature increase below 1.5ºC, as defined by the Paris Agreement.

For additional information, please access: https://www.amdocs.com/about/

C0.2

(C0.2) State the start and end date of the year for which you are reporting data and indicate whether you will be providing emissions data for past reporting years.

Reporting year

Start date

October 1, 2021

End date

September 30, 2022

Indicate if you are providing emissions data for past reporting years

No

C0.3

(C0.3) Select the countries/areas in which you operate.

Australia
Brazil
Bulgaria
Canada
Chile
Cyprus
Czechia
Denmark
France
Germany
Greece
India
Indonesia
Ireland
Israel
Italy
Kazakhstan
Malaysia
Mexico
Netherlands
Philippines
Poland

Russian Federation
Singapore
Spain
Taiwan, China
United Kingdom of Great Britain and Northern Ireland
United States of America

C0.4

(C0.4) Select the currency used for all financial information disclosed throughout your response.

USD

C0.5

(C0.5) Select the option that describes the reporting boundary for which climate-related impacts on your business are being reported. Note that this option should align with your chosen approach for consolidating your GHG inventory.

Operational control

C0.8

(C0.8) Does your organization have an ISIN code or another unique identifier (e.g., Ticker, CUSIP, etc.)?

Indicate whether you are able to provide a unique identifier for your organization	Provide your unique identifier
Yes, an ISIN code	GB 0022569080

C1. Governance

C1.1

(C1.1) Is there board-level oversight of climate-related issues within your organization?

Yes

C1.1a

(C1.1a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for climate-related issues.

Position of individual or	Responsibilities for climate-related issues

committee	
Chief Operating Officer (COO)	At Amdocs, our global Environmental Social and Governance (ESG) Strategy is driven from the top, our Board of Directors oversees ESG matters as a whole and through its committees. We have an active involvement of our CEO and Executive Team defining the ESG strategy, reviewing compliance, risk assessment, and looking how we effectively implement it across the company. In particular, Amdocs' chief financial officer (CFO) & chief operating officer (COO) is leading Amdocs efforts to improve environmental and climate related impacts. The realization and drive of the ESG strategy is handled by the CSR and Environment, Health and Safety teams, with dedicated professionals (ESG core team), and is supported by People, Legal, Finance and Global Operations departments, who report directly to the COO. Together with the COO, they oversee the implementation of our ESG strategy at all corporate functions and business units, ensuring we make a difference every day. One example of the COO's way of governing the ESG strategy was by deciding to include the topic at our quarterly shareholders and board of director's meetings since 2021, putting engagement with our stakeholders as a core element in our strategy. Foremost, in 2022, both our CEO and COO headed Amdocs first ESG Webinar, detailing our ESG journey to date, our future roadmap and the role of our people, products and services. Recording: https://doxtube.corp.amdocs.com/media/Amdocs+ESG+Webinar+June+2022/0_0q393wcf Presentation: https://investors.amdocs.com/static-files/9dc3d7ef-8285-4853-a303-7316a2326eca

C1.1b

(C1.1b) Provide further details on the board's oversight of climate-related issues.

Frequency with which climate-related issues are a scheduled agenda item	Governance mechanisms into which climate-related issues are integrated	Please explain
Scheduled – some meetings	Reviewing and guiding annual budgets Overseeing major capital expenditures Reviewing innovation/R&D priorities	Our Board of Directors oversees ESG matters as a whole and through its committees. We have an active involvement of our CEO and Executive Team defining the ESG strategy, reviewing compliance, risk assessment, and looking how we effectively implement it across the company. For example, specific environmental topics, such as public reporting of Amdocs environmental performance are being discussed at a board level, as part of the business strategy. Annual reports, regular communication and

	Overseeing and guiding employee incentives Reviewing and guiding strategy Overseeing and guiding the development of a transition plan Monitoring the implementation of a transition plan Monitoring progress towards corporate targets Overseeing value chain engagement	feedback on Environment, Social and Governance (ESG) questionnaires are examples of pro-active engagement led and overviewed by the board with Investors and ESG Analysts and Shareholders. Our CEO signed the ESG report for 2021-2022, and as mentioned in C1.1a, together with Amdocs´ COO headed Amdocs first ESG Webinar, detailing our ESG journey to date, our future roadmap and the role of our people, products and services. As part of Amdocs ESG Strategy, Amdocs chief financial officer & chief operating officer is leading Amdocs efforts to improve climate related impacts. Since 2021 we started several meetings with our COO to work on expanding our low-carbon transition plan to a business model compatible with a net-zero carbon economy in the near future. The COO monitors our Science Based Targets performance and have started to include the ESG topic, including climate at our quarterly shareholders and board of director's meetings in 2021. Specific topics that are cross efforts of the company, such as reduction of business travels, are also being discussed by a board level committee as part of the business strategy. Yearly EHS Management Reviews and AOP meetings are conducted by Region and Globally, on which Amdocs explores all climate related issues, their management, highlights and low lights, and future plans. The AOP process reaches Amdocs CFO & COO, who is reviewing and guiding major plans of action and defining budget.

C1.1d

(C1.1d) Does your organization have at least one board member with competence on climate-related issues?

	Board member(s) have competence on climate-related issues	Primary reason for no board-level competence on climate-related issues	Explain why your organization does not have at least one board member with competence on climate-related issues and any plans to address board-level competence in the future
Row 1	No, but we plan to address this within the next two years	Other, please specify Currently our Board leans on the ESG strategy core team with dedicated professionals	Our management is highly experienced and trained to lead our business. Climate-related issues are constantly being raised to the board with focused reviews. We intend to

		driving Amdocs long-term ESG strategy.	enhance and address board-level competence on climate-related issues by providing the COO and other members of the board relevant training within the next two years.

C1.2

(C1.2) Provide the highest management-level position(s) or committee(s) with responsibility for climate-related issues.

Position or committee

Chief Financial Officer (CFO)

Climate-related responsibilities of this position

Managing annual budgets for climate mitigation activities
Managing major capital and/or operational expenditures related to low-carbon products or services (including R&D)
Providing climate-related employee incentives
Developing a climate transition plan
Implementing a climate transition plan
Integrating climate-related issues into the strategy
Monitoring progress against climate-related corporate targets
Managing value chain engagement on climate-related issues

Coverage of responsibilities

Reporting line

CEO reporting line

Frequency of reporting to the board on climate-related issues via this reporting line

Quarterly

Please explain

At Amdocs, our global Environmental Social and Governance (ESG) Strategy is driven from the top, Amdocs' chief financial officer (CFO) & chief operating officer (COO) is leading Amdocs efforts to improve environmental and climate related impacts.
Yearly EHS Management Reviews and AOP meetings are conducted by Region and on a Global level, on which Amdocs explores all environmental related issues, their management, highlights and lowlights, and future plans. On a quarterly basis, plans and global reports status about the ESG strategy including climate transition plans and progress against Amdocs approved Science Based Targets are presented and reviewed with Amdocs CFO & COO, who guides major plans of action and reports to the Board.
Under the direct report line of Amdocs CFO & COO is Amdocs General Manager of Global Operations, who is responsible for facility management, travel, security, IT, procurement, and EHS (Environment, Health and Safety) issues. The GM is responsible

for all climate related issues in the company worldwide and has personally signed our EHS Policy, with Amdocs environmental commitments and our mission and vision for EHS in the company.

C1.3

(C1.3) Do you provide incentives for the management of climate-related issues, including the attainment of targets?

	Provide incentives for the management of climate-related issues	Comment
Row 1	Yes	Amdocs believes that is important to encourage the employees to address climate-related issues and impacts of the business, and incentivizes certain behaviors and performances.

C1.3a

(C1.3a) Provide further details on the incentives provided for the management of climate-related issues (do not include the names of individuals).

Entitled to incentive

All employees

Type of incentive

Non-monetary reward

Incentive(s)

Other, please specify

Higher vehicle standard if related to hybrid/electric choices by the employee

Performance indicator(s)

Achievement of a climate-related target
Implementation of an emissions reduction initiative
Reduction in absolute emissions
Implementation of employee awareness campaign or training program on climate-related issues

Incentive plan(s) this incentive is linked to

This position does not have an incentive plan

Further details of incentive(s)

In order to achieve Amdocs goals of our vehicle fleet to be 80% hybrid/plug-in/electric cars by FY25, all employees that choose to obtain a hybrid vehicle can enjoy a higher vehicle standard.

Explain how this incentive contributes to the implementation of your organization's climate commitments and/or climate transition plan

Amdocs fleet fuel consumption is accounted as part of our Scope 3 emissions and approved Science Based Targets for absolute reduction of 13%.
In order to attain our SBT goal, the Transportation Department is making efforts to transition the fleet into hybrid/plug-in/electric cars, but employees are entitled of their final choices. Therefore, this incentive program will provide higher vehicle standards for the employee in parallel with the transition to a lower emissions vehicle and Amdocs' emissions reduction.

Entitled to incentive

Management group

Type of incentive

Monetary reward

Incentive(s)

Bonus – set figure

Performance indicator(s)

Reduction in absolute emissions
Energy efficiency improvement

Incentive plan(s) this incentive is linked to

This position does not have an incentive plan

Further details of incentive(s)

The annual incentive program of all managers is based on their personal goal achievements. Energy efficiency projects are a significant part of the goals of managers responsible for the operation of our data centers.

Explain how this incentive contributes to the implementation of your organization's climate commitments and/or climate transition plan

Considering that data centers are a major source of emissions for Amdocs, energy efficiency is reflected in the targets and goals of all data-centers' managers and is at the core of our annual incentive programs.

C2. Risks and opportunities

C2.1

(C2.1) Does your organization have a process for identifying, assessing, and responding to climate-related risks and opportunities?

Yes

C2.1a

(C2.1a) How does your organization define short-, medium- and long-term time horizons?

	From (years)	To (years)	Comment
Short-term	0	1	
Medium-term	1	3	
Long-term	3	5	In line with our Science Based Target time-frame.

C2.1b

(C2.1b) How does your organization define substantive financial or strategic impact on your business?

Amdocs identifies risks that have the potential of an adverse impact on our business, impacting the ability to provide the service to our customers on time and the in the quality they expect. Furthermore, we identify risks that may have an impact of our physical assets, buildings, offices and data centers.
Climate risks and opportunities are included in the scope of our risk management framework, processes and reporting.

With the purpose of evaluating management perception of risks, classifying them and establishing mitigation steps, we have established 5 key topics for company risks: Financial, Operational, Reputational, Regulatory and Business & Strategy related risks.
For every category, we have established a range of likelihood, from rare (<10%), unlikely (10-30%), possible (30-50%), likely (50-90%), to almost certain (>90%).
Specific criteria of impact - from insignificant to catastrophic, were predefined according to the key topics:
- Financial impact on operating income - significant over $10 million and very high likelihood, or over $40 million and over 50% certainty.
- Operational impact - moderate risk within 1 or more business units, risk is higher if affects additional units.
- Reputational impact is significant where national or industry publicity extends to customers or impacts other stakeholders.
- Regulatory: penalties and scrutiny
- Business & Strategy impact when management has expressed interest in the activity as a strategic objective or delay in implementation of a core strategic objective up to 2 years

Risks high rated under this matrix are considered substantive impact, that might compromise Amdocs operations or restrain our ability fulfil obligations to our customers. In a high level overview, a substantive financial impact could be considered as an impact above 10 million USD on operating income.

C2.2

(C2.2) Describe your process(es) for identifying, assessing and responding to climate-related risks and opportunities.

Value chain stage(s) covered

Direct operations
Upstream
Downstream

Risk management process

Integrated into multi-disciplinary company-wide risk management process

Frequency of assessment

Annually

Time horizon(s) covered

Short-term
Medium-term

Description of process

Amdocs identifies risks that have the potential of an adverse impact on our business, impacting the ability to provide the service to our customers on time and the in the quality they expect. Furthermore, we identify risks that may have an impact of our physical assets, buildings, offices and data centers. Climate risks and opportunities are included in the scope of our risk management framework, processes and reporting.

With the purpose of evaluating management perception of risks, classifying them and establishing mitigation steps, we have established 5 key topics for company risks: Financial, Operational, Reputational, Regulatory and Business & Strategy related risks.

For every category, we have established a range of likelihood, from rare (<10%), unlikely (10-30%), possible (30-50%), likely (50-90%), to almost certain (>90%). Specific criteria of impact - from insignificant to catastrophic, were predefined according to the key topics:
- Financial impact on operating income - significant over $10 million and very high likelihood, or over $40 million and over 50% certainty.
- Operational impact - moderate risk within 1 or more business units, risk is higher if affects additional units.
- Reputational impact is significant where national or industry publicity extends to customers or impacts other stakeholders.
- Regulatory: penalties and scrutiny
- Business & Strategy impact when management has expressed interest in the activity as a strategic objective or delay in implementation of a core strategic objective up to 2 years

For the process of company-wide risk management, a list with key risks, including environmental risks, is presented to senior managers (General Managers, Board of Directors and Business Units leaders). The survey is conducted on a yearly basis and requires them to evaluate every risk according to the risk matrix defined above for a medium-term time frame of 3 years. Every risk identified as critical is addressed with a detailed management and mitigation plan, presented and approved by the board.
Our Board of Directors maintains the Audit Committee, which among other duties also assists with the Board of Directors' oversight of our accounting practices, financial

statement integrity and compliance with legal and regulatory requirements, including establishing and maintaining adequate internal control over financial reporting, risk assessment and risk management.

On a more specific scale, the BCM team (Business Continuity Management) conducts a process of risks identification and management, which drills down threats that could have direct impact to Amdocs physical assets and business, among them climate related threats. The process includes the following steps:
1. Threat assessments are conducted according to ISO 31000 guidelines and certified by ISO 22301 standard of business continuity management.
2. All sites are classified by their vulnerability and importance to Amdocs, number of employees, location, if it has data center (DC), services provided/customers attended, and related revenue.
3. BCP Team lists 20 threats that could have direct impact to Amdocs physical assets and business, among them climate related threats, such as floods, hurricanes and extreme hot and cold weathers.
4. Together with other Amdocs teams: facilities, HR, security, EHS, IT and information security, the threats considered are analyzed according to the likelihood and potential business impact.
5. Afterwards for every case the impact on the site is defined, as well as the risk and control measures.

The management of physical risks are based on mitigation.
Mitigation plans are presented to management, who takes the decision to invest in technologies, system duplication, infrastructure, etc, depending on the risk.
Management might also accept the risk, and document the decision.
In addition, the BCP team conducts yearly drills to practice the response of the local team and management under specific scenarios of acute physical risks, such as hurricanes or floods. In cases where there was an impact on the business, the risk assessment is also re-evaluated and lessons learned are included.

Major risks are associated with information security and storage, which are managed by Amdocs IT team. The main mitigation is done by identifying critical systems and their locations and providing system and information redundancy and server virtualization where possible. The risk management on this sphere brings several improvement opportunities, as the reduction on data center energy consumption and new innovative cooling technologies. By upgrading features like our chillers and hot air corridors, Amdocs is able to create more resilient, energy efficient data centers.

Legal and upstream risks are managed by the EHS Team with the support of other related areas. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short timeline – up to one year, within the Global EHS plan and AOP. For risks related to regulation, Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering all regulation on environmental aspects. Our process consists of reviewing the regulation yearly and determining if it is applicable to Amdocs and to the specific site, reviewing local status of compliance, and

in case there is non-compliance we immediately develop a plan to cover GAPs found. Regarding opportunities at an asset level, Amdocs focuses on identifying and implementing projects and programs that can decrease its energy consumption to reduce carbon emissions at facilities, such as reduce office energy consumption - we are continuously seeking efficiency at our HVAC and lighting systems; Fuel consumption - Amdocs is gradually changing the approach for employee commuting options; Travel reductions - Since 2018, Amdocs established a Travel Wise Program to reduce business travels (the major greenhouse gas emission factor) from all business units worldwide.

Amdocs has been reporting at the CDP Climate Change Program for over 10 years. Since 2018, the structure of the CDP climate change questionnaire was redesigned in response to market needs and trends in corporate climate change reporting, and included Task Force on Climate-related Financial Disclosures (TCFD) recommendations. In response, Amdocs has not only adjusted the disclosure of our risk management, but also adopted TCFD guidelines, including conducting scenario analysis in line with a 2-degree pathway and then setting out how climate-related issues impact our strategy and financial planning. And we are in process of taking our climate disclosure agenda forward by disclosing a comprehensive, comparable environmental data at our mainstream reports and driving climate-related risk management further into the boardroom.

C2.2a

(C2.2a) Which risk types are considered in your organization's climate-related risk assessments?

	Relevance & inclusion	Please explain
Current regulation	Relevant, always included	Risk: Changes in the business or in the existing regulations will not be identified and may cause Amdocs to be non-compliant with possible impact of fines or business restrictions. Major penalties and ongoing regulatory scrutiny are considered substantial. Amdocs mitigation: Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering all current regulation on environmental aspects. Our process consists of reviewing the regulation yearly and determining if it is applicable to Amdocs and to the specific site, reviewing local status of compliance, and in case there is non-compliance we immediately develop a plan to cover gaps found. Example: New energy reporting requirements in European countries was identified using the above process, and handled through our environmental management system to ensure compliance. On a yearly basis we review

		energy reporting regulations for all locations where we operate physically with our sites, and also indirectly with our products and services.
Emerging regulation	Relevant, always included	Risk: If Amdocs is not aware of emerging regulations, Amdocs may not be able to prepare in advance and avoid non-compliance. Mitigation: 1. The process of mapping emerging regulation is related to the current regulation assessment process (described above). The yearly review done by the sites EHS coordinators consist on updating the current regulatory requirements, determining it's applicability to the site and evaluating compliance status and closing non-compliance gaps. 2. Amdocs is getting and reviewing regulatory trends newsletter and participating on global forums that update us on the status and emerging regulations in different countries. Example: as part of our scenario analysis review, we have identified climate change, carbon taxes and energy efficiency policies applicable to buildings and service sectors as probable emerging regulations in the near future, yet not applicable directly to Amdocs Business and operations. Therefore, we are constantly checking new developments as part of our mitigation and management process. As global awareness increases, more requirements have been added regarding emissions-reporting and TCFD alignment, such as EU action plan on sustainable finance (Regulation (EU) 2020/852) and the disclosure law proposed by the US Securities and Exchange Commission (SEC). These and other regulations, both existing and potentially upcoming, have a high impact on our business, and must always be taken into account in our risk assessment. Even before the SEC rule is approved and enforced, we started already to understand all possible implications to Amdocs business, how can we properly comply with the higher standards and, of course, involve high-management on the mitigation and management plan. The discussions around this specific topic have already reached the Board level and presented to shareholders at our ESG webinar (June 2022). Recording: https://doxtube.corp.amdocs.com/media/Amdocs+ESG+Webinar+June+2022/0_0q393wcf Presentation: https://investors.amdocs.com/static-files/9dc3d7ef-8285-4853-a303-7316a2326eca
Technology	Relevant, always included	Risk: New "green" technologies may not be reliable and stable to support the business needs. Risks associated with new technologies that support the transition to a lower-carbon, energy-efficient economic system are now being amply discussed within Amdocs and mitigations are being applied per the specific needs One example is the transition to 5G. We know 5G will increase the hardware, data usage and heat emissions, according to some reports, and understand

		this might impact the carbon footprint of the overall sector. Nonetheless, we look at this from a different perspective, our R&D team is considering new and innovative solutions for the 5G environment and how data is accessed and delivered, so we can do "more with less". Our products and solutions for 5G are being developed already considering how can they reduce this impact: heat emissions, computer power and storage required. We see here a great intersection between successful business outcomes and doing positive things around sustainability. Therefore, we see several business opportunities arising from technology changes. Many other examples can be found at our ESG report: https://www.amdocs.com/about/corporate-social-responsibility
Legal	Relevant, always included	Risk: If Amdocs is not aware of new or existing regulatory legal claims, it may impact our business or involve heavy fines. Major penalties and ongoing regulatory scrutiny are considered substantial. Mitigation: Amdocs manages an extensive list of local regulation for every site under the Global EHS Management System considering all current regulation on environmental aspects to avoid this kind of situation. Our process consists on reviewing the regulation yearly and determining if it is applicable to Amdocs and to the specific site, reviewing local status of compliance, and in case there is non-compliance we immediately develop a plan to cover GAPs found. Example: A climate-related litigation claim that recently impacted Amdocs was the notification received from Ireland's Environmental Ministry for Amdocs not providing the Energy Survey. When reviewing the legal requirements GAP assessment, we considered separately every site and so as wrongly "not applicable", since all sites are under the same Legal Entity. Immediately after understanding the mistake Amdocs provided the mandatory survey and avoided fines Global EHS team also reviewed the legal requirements GAP assessment for other countries to mitigate similar errors and included this corrective action for follow-up yearly.
Market	Relevant, always included	Amdocs identifies risks that have the potential of an adverse impact on our business, impacting the ability to provide the service to our customers on time and the in the quality they expect. Risk: we identify probable shifts on energy supply with fuel sources getting more expensive and possible limitations on renewable energy supplies, which might increase our operational costs and/or difficulties on attaining emissions reduction targets through increased costs on renewable energy purchase and carbon offsetting. Mitigation: By mapping emerging regulation (as described above), reviewing regulatory and market trends, and participating on global forums that update us on the status of energy sources and fuel prices at different countries we can identify possible market shifts in advance. In addition, we have already

		started to increase renewable energy supply to our operations, and are constantly looking for further opportunities in this area. Case study: We are working to increase the percentage of renewable energy consumption at our operations worldwide as part of our strategy to reduce our scope 2 emissions. In one hand, some facilities have implemented and considered it as an opportunity to reduce costs and ensure continuous supply, but this is also being considered as a risk due to limited sources and influx in market demand, since it is mostly provided by private companies. e.g. In Gurgaon - India hydropower has substituted the regular energy supply, Amdocs mitigation for the instability of hydropower is diesel generators for emergency support in case necessary.
Reputation	Relevant, always included	Risk: An increase in customers' queries on climate related issues might affect Amdocs vendor certification in business proposals and Amdocs response to business related request for carbon reduction initiatives. We identify trends from our customers to try to reduce energy consumption and GHG emissions and they expect us to integrate carbon reduction projects into our services and long term commitments, such as Net Zero or Science Based Targets. This is a result of market pressures for cooperation with climate related activities (such as CDP Supply Chain, Science Based Targets, etc). Worldwide publicity and/or loss of important strategic customer or cancellation of significant project are considered significant risks. Mitigation: Amdocs is usually trying to anticipate the market and its requests and proactively provides, collects and lead activities that will correspond to our customers' expectations, for example designing low-emission products and innovations (example is Amdocs migration to cloud) and supply chain engagement. Many other examples can be found at our ESG report: https://www.amdocs.com/about/corporate-social-responsibility By extensive participation in voluntary ESG reporting platforms, Amdocs has gained the know-how and experience in preparation for future regulatory reporting requirements. Other mitigation measures in place are our constant efforts on replacing business travel by videoconferencing and improving efficiency in buildings (insulation, low-carbon building materials, energy efficient appliances and energy-saving behavior). Example: Amdocs has recently received an RFP requesting a specific carbon reduction project for one particular customer. Also, Amdocs has decided to take a step further and has set emissions reduction targets through the Science Based Targets initiative, with levels required to meet the goals of the Paris Agreement: Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by FY2024 from a FY2019 base year. Amdocs Ltd. Also commits to reduce absolute scope 3 GHG emissions 13% over the same period. The targets were approved by SBTi in August 2020, covering greenhouse gas

		emissions from Amdocs's operations (scopes 1 and 2) are consistent with reductions required to keep warming to 1.5°C, the most ambitious goal of the Paris Agreement - what the latest climate science has told us is needed to prevent the most damaging effects of climate change.
Acute physical	Relevant, always included	Risk: According to our scenario analysis, we have identified acute physical risks as low impact to Amdocs operations, nevertheless, we consistently review climate-related scenarios at all locations where we operate in order to identify risks that may have an impact of our physical assets, buildings, offices and data centers that may affect our business continuity, such as storms, floods, hurricanes and other severe weather conditions. Ongoing interruption to business operations within 2 or more business units is considered significant risk. Mitigation: We conduct an annual review of the climate change risks and opportunities. Our evaluation of priorities takes into consideration the potential impact on our business, from an operational commercial and financial point of view. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short time line – up to one year, within the Global EHS plan and AOP. Example: Extreme weather, storms and floods may pose a severe risk to our operations, specifically to Amdocs Data Centers. We have set emergency and business continuity preparedness and response plans for all Amdocs locations where there could be disruptive threats such as disaster events (including climate change scenarios). All our employees and business partners are informed and trained on those matters.
Chronic physical	Relevant, always included	Risk: Global warming was identified as a long-term risk that may impact Amdocs operations, by heating critical infrastructure – Data Centers. Ongoing interruption to business operations within 2 or more business units is considered significant risk. Mitigation: The temperature increase is being controlled by efficiency projects on DC refrigeration and take into consideration external heat sources, like heat waves. Our evaluation of priorities takes into consideration the potential impact on our business, from an operational commercial and financial point of view. Risks that have the highest financial impact, and/or adverse impact on our ability to conduct our operations are given the highest priority and are planned to be done in a short time line – up to one year, within the Global EHS plan and AOP. Example: Efficiency projects on DC refrigeration and energy efficiency are being implemented at our major operation centers and where we have identified potential for extreme hot days based on local predictions that are associated with climate change, such as in our facilities in North America and India.

C2.3

(C2.3) Have you identified any inherent climate-related risks with the potential to have a substantive financial or strategic impact on your business?

Yes

C2.3a

(C2.3a) Provide details of risks identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Risk 1

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Emerging regulation
Carbon pricing mechanisms

Primary potential financial impact

Increased indirect (operating) costs

Company-specific description

If a carbon tax is levied on energy supply and the relevant market with fuel sources, Amdocs might face an increase in its operating expenses, mainly electricity consumption.

Time horizon

Medium-term

Likelihood

More likely than not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

Potential financial impact figure – minimum (currency)

650,000

Potential financial impact figure – maximum (currency)

1,300,000

Explanation of financial impact figure

Climate change could have an impact on energy supply and market, with fuel sources getting more expensive and possible limitations on renewable energy supplies, which might increase our operational costs and/or difficulties on attaining emissions reduction targets through increased costs on renewable energy purchase and carbon offsetting. If a carbon tax is levied on Amdocs, Amdocs will face an increase in its operating expenses. UK is likely, other countries unlikely. Considering an increment of taxation between 5% and 10%, the financial implications in cost might be between $650,000 and $1,300,000.

Cost of response to risk

100,000

Description of response and explanation of cost calculation

We continuously monitor changes in policies on carbon taxes implementation in different countries, focusing on key locations with DC activity such as Israel, India, and US.
The purchase of updated legal requirements for every site, and review of the regulation and GAP closure in case of non-compliance has an annual cost of 100,000 USD.
In addition, Amdocs strives to increase the share of renewable energy from our overall electricity consumption. We are working on alternatives at our main sites to purchase renewable energy through PPAs directly with the suppliers. In FY23 we have closed the agreement with a company in Israel that will provide 100% renewable energy to our main site starting from January 2024. Not only this agreement will reduce the risk of increased costs on electricity from possible carbon taxes, but also had a significant financial benefit in comparison with the costs we expect in the near future from the local energy provider. Therefore, not adding addition costs of response to this risk.

Comment

No further comments

Identifier

Risk 2

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Chronic physical
Changing temperature (air, freshwater, marine water)

Primary potential financial impact

Increased indirect (operating) costs

Company-specific description

Changes in temperature extremes may increase Amdocs' energy consumption, as extremes reach temperatures that are well above or below the temperature required for efficient and safe data center operations. Changes in temperature extremes may also create a need for investment in additional AC equipment, in order to ensure the

continuous operation of the data centers. Given the vast global diversity of our operations, changes in temperature extremes in different locations in the world may affect energy consumption required for the heating and/or cooling of our facilities.

Time horizon

Long-term

Likelihood

More likely than not

Magnitude of impact

Medium

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

Potential financial impact figure – minimum (currency)

240,000

Potential financial impact figure – maximum (currency)

1,000,000

Explanation of financial impact figure

Changes in temperature extremes may also create a need for investment in additional AC equipment. In previous years, there was a need to implement 2 AC units at our main data centers in North America, as redundant cooling units, in order to ensure the continuous operation of the data centers. The costs of this measure summed 240,000 USD. We estimate that additional AC equipment for data centers may require CAPEX investment around $1 million to cover our main DC in different locations.

Cost of response to risk

670,000

Description of response and explanation of cost calculation

We are continuously striving to implement energy efficiency projects that will reduce the need for incremental heating, or cooling our facilities in the event of changes in temperature extremes. As an example, we have introduced new innovative cooling technologies at our data centers that are located in areas with extremely hot weather conditions in the summer, to improve efficiency and reduce operating costs override. The on-going measures taken on our Data Centers summed 670,000 USD on previous reporting years, we estimate this average will be kept in further years.

Comment

No further comments

C2.4

(C2.4) Have you identified any climate-related opportunities with the potential to have a substantive financial or strategic impact on your business?

Yes

C2.4a

(C2.4a) Provide details of opportunities identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Opp1

Where in the value chain does the opportunity occur?

Downstream

Opportunity type

Products and services

Primary climate-related opportunity driver

Development and/or expansion of low emission goods and services

Primary potential financial impact

Increased revenues through access to new and emerging markets

Company-specific description

By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources.
Our efforts in creating sustainable products and services are reflected in multiple investment areas, including in the rich functionality they offer, their ability to help our customers move operations to the public cloud, and in the ongoing optimization of our software in terms of how it uses the physical hardware it's installed on.

With our products and services, we believe our customers may be better positioned to subsequently reduce their carbon emissions in several ways:
1. Reducing electricity consumption:
• With more efficient servers, facilities and use of renewable energy
• By optimizing resources across physical, virtual and cloud networks
• By retiring old hardware and systems
• By reducing the real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops.
• Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and

services, we help our customers move systems and data to public-cloud data centers and operate there.

2. Reducing pollution:
• By reducing the employee commute to the office, customer meetings and technician visits
• By reducing car and truck pollution in general
• By reducing manufacturing, shipping and transport, rollout, replacement and disposal of physical network components

3. Conserving natural resources:
• By enabling the digital transformation of information delivery (e.g. enabling newspapers to offer online subscriptions)
• Through paperless contracting
• By collapsing the number of bill pages with improved bill design and paperless billing
• By enabling cloud storage of customer and financial data

Time horizon

Short-term

Likelihood

Very likely

Magnitude of impact

High

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

4,500,000

Potential financial impact figure – minimum (currency)

Potential financial impact figure – maximum (currency)

Explanation of financial impact figure

The development of new products and services with lower emissions is expected to have up to 1% increase on Amdocs revenue due to an increased demand and access to new markets. Amdocs revenue in FY22 was 4,577,000,000 USD

Cost to realize opportunity

0

Strategy to realize opportunity and explanation of cost calculation

To create value for our customers and, at the same time, help tackle global sustainability issues, Amdocs offers a range of innovative products and services, a few

examples:
1- Amdocs Cloud Strategy & Migration Services enables customers to define and strategize their cloud architecture and resource requirements.
2- With Amdocs Network Orchestration, optimizing resources, for instance, across physical, virtual and cloud networks,
3- By retiring old hardware and systems, for instance, by consolidating separate subscription solutions and services, saving separate processing and API build for each partnership, with Amdocs Subscription Marketplace
4- By reducing real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops, with Amdocs Commerce & Care Suite
5- Eliminating the need for plastic SIM cards with Amdocs eSIM Cloud Platform
6- Optimizing truck rolls, avoiding unnecessary field visits and efficiently managing service order dependencies, with Amdocs Network Inventory
7- Enable paperless billing with Amdocs Monetization Suite, which also enables to collapse the number of bill pages with improved bill design
8- Enable paperless contracting, for instance, with Amdocs Configure Price Quote
9- Enable cloud storage, for instance, of customer and financial data, with Amdocs Payments Suite
10- Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there.

Many other examples can be found at our ESG report:
https://www.amdocs.com/about/corporate-social-responsibility
In the last 4 years, Amdocs invested over 1 billion USD on R&D. There is a synergy between many other business imperatives and product sustainability, so the costs of development are an intrinsic part of our business. Moving to the cloud has a clear imperative, and we're doing it for many reasons, but we're not focused on trying to quantify them.

Comment

C3. Business Strategy

C3.1

(C3.1) Does your organization's strategy include a climate transition plan that aligns with a 1.5°C world?

Row 1

Climate transition plan

No, but our strategy has been influenced by climate-related risks and opportunities, and we are developing a climate transition plan within two years

Explain why your organization does not have a climate transition plan that aligns with a 1.5°C world and any plans to develop one in the future

Amdocs is committed to conserving natural resources in our operations by striving to reduce the use of energy, consumables and water, and minimizing pollution by reducing greenhouse gas (GHG) emissions and reducing landfill waste. Amdocs is a software company that does not produce any physical products, we are nonetheless committed to minimizing the negative environmental impact of our operations and from our products and services.

Although we do not have a transition plan that aligns with a 1.5°C world yet, we are constantly and consistently improving our environmental performance at all spheres, that is why we took a step forward and joined the Science Based Targets Initiative setting GHG emissions targets in line with the Paris Climate Agreement and the level of de-carbonization required to limit global warming to 1.5°C for our scope 1 and 2 emissions:
• Amdocs commits to reduce absolute Scopes 1 and 2 GHG emissions by 21% by 2024 from a 2019 base year
• Amdocs commits to reduce absolute Scope 3 GHG emissions by 13% by 2024 from a 2019 base year (well below 2°C)

In order to reach the targets, we implemented an even stricter travel policy, hybrid model of work for employees to work from home and from our offices, and established goals to increase the percentage of electric vehicles at our fleet and renewable energy consumption.
In FY22 we improved our data collection and calculations of our electricity consumption and purchased IREC (renewable energy certificates), by that we reached 53.6% of our overall electricity consumption from renewable sources, and we are planning to expand our percentages of renewable energy by establishing Power Purchase Agreements (PPAs) directly with renewable energy providers.
By FY25, we plan for our vehicle fleet to be 80% hybrid/plug-in/electric cars. By June 2023, 50% of our vehicle fleet was hybrid/plug-in/electric cars and with further changes in our fleet.
We are working on expanding our low-carbon transition plan to a business model compatible with a net-zero carbon economy in the near future, and have started to include the topic at our quarterly shareholders and board of directors meetings in 2021.

And looking forward, we are evaluating long-term targets to improve our operational eco-efficiency and GHG emissions reduction and increase the share of renewable energy from our total electricity consumption.

C3.2

(C3.2) Does your organization use climate-related scenario analysis to inform its strategy?

	Use of climate-related scenario analysis to inform strategy
Row 1	Yes, qualitative, but we plan to add quantitative in the next two years

C3.2a

(C3.2a) Provide details of your organization's use of climate-related scenario analysis.

Climate-related scenario	Scenario analysis coverage	Temperature alignment of scenario	Parameters, assumptions, analytical choices
Transition scenarios IEA NZE 2050	Company-wide		Amdocs has undertaken a high level TCFD aligned climate change scenario analysis for further risk and opportunity analysis and development of our strategy. As part of this process, we used transitional scenarios from IEA since they provide a broad perspective of the energy market, relevant policies, possible institutional, political or economic obstacles, alignment with international climate goals, including those of the Paris Agreement and Net Zero, and very relevant to the current uncertainties linked to the implications of the pandemic on the global economy. We have evaluated Stated Policies Scenario (STEPS), Sustainable Development (SDS), Net Zero Emissions by 2050 case (NZE2050) and Scenario Delayed Recovery Scenario (DRS). The World Energy Model (WEM) structure, assumptions and analytical methods are in line with Amdocs business predictions concerning economic growth, demographics and technological developments (see our FY21 financial report as reference) and provide further inputs on energy-related CO2 emissions and investments related to energy developments that were very relevant to Amdocs scenario analysis, and helped us refine our business objectives and strategy accordingly. Key assumptions taken from the IEA models relate to regulatory changes on carbon pricing, market changes that could directly impact the company (energy supply, material production and transportation impacts), renewable energy sources and availability at the short and long term, emissions and clean air policies and Net Zero perspectives. We were particularly interested on how the transition scenarios differ with respect to what will be the impact of Covid-19 on the global economy and what is assumed about future government policies related to the energy sector. We made a qualitative assessment of transition risks, based on potential scenarios for

			legislation, technological development and market conditions. Time horizons: The scenarios are modelled to a thirty-year timespan, out to 2050 to align to the Paris agreement and other net zero 2050 targets. Areas of organization considered: Amdocs worldwide. We have evaluated how the scenarios could impact different areas of our organization, such as our products and services, supply chain, investment in R&D and our global operations (as described at C3.3 in details).
Physical climate scenarios RCP 4.5	Company-wide		Amdocs has undertaken a high level TCFD aligned climate change scenario analysis for further risk and opportunity analysis and development of our strategy. As part of this process, we used also physical scenarios under IPCC Special Report: Global Warming of 1.5ºC, which include RCP2.6, RCP4.5, RCP6.0 and RCP8.5. We chose to use different pathways to understand how climate-related driving forces are relevant to Amdocs in the near future and may develop over time. Therefore, reflecting potential physical and transitional impacts and outcomes, to allow us to better understand the landscape of their risks, opportunities, and uncertainties. This evaluation has provided us insights in regards to patterns of physical and human impacts attributed to climate change, as a base for our evaluation of possible consequences to Amdocs business and or employees. We conducted a qualitative assessment on the physical impacts of climate change considering global warming of 1.5ºC and higher, and a general overview of global physical changes in the following topics and how could they impact Amdocs business in the worst case scenario: - Temperature - Precipitation - Drought and Dryness - Runoff and Fluvial Flooding - Tropical Cyclones and Extratropical Storms - Sea Level - Fresh Water availability - Food availability - Human Health, Well-Being, Cities and Poverty

			- Key Economic Sectors and Services Time horizons: The scenarios are modelled to a thirty-year timespan, out to 2050 to align to the Paris agreement and other net zero 2050 targets. Areas of organization considered: Amdocs worldwide. We have evaluated how the scenarios could impact different areas of our organization, such as our products and services, supply chain, investment in R&D and our global operations (as described at C3.3 in details).

C3.2b

(C3.2b) Provide details of the focal questions your organization seeks to address by using climate-related scenario analysis, and summarize the results with respect to these questions.

Row 1

Focal questions

Context (high-level): Amdocs is a worldwide company, serving more than 350 service providers in over 90 countries. With our global reach and industry-leading portfolio of technology and services, we are proud to play a major role in serving the communications and media industry, empowering our increasingly connected world. Energy consumption is our biggest environmental impact, in FY21, 78% of our total GHG emissions, including electricity and energy related scope 3 emissions (T&D and WTT).

In summary, our focal questions were: How could climate-related physical and transition risks plausibly affect our company? What should we do? When?

With the scenario analysis we aimed to encompass the company as a whole, and evaluate how the scenarios could impact different areas of our organization, such as our products and services, supply chain, investment in R&D and our global operations. That is why we chose to look into a thirty-year timespan, out to 2050 to align to the Paris agreement and other net zero 2050 targets. We chose to use different pathways to understand how climate-related driving forces are relevant to Amdocs in the near future and may develop over time. Therefore, reflecting potential physical and transitional impacts and outcomes, to allow us to better understand the landscape of their risks, opportunities, and uncertainties.

As part of this process we used transitional scenarios from IEA since they provide a broad perspective of the energy market, relevant policies, possible institutional, political or economic obstacles, alignment with international climate goals, including those of the Paris Agreement and Net Zero, and very relevant to the current uncertainties linked to the implications of the pandemic on the global economy. We have evaluated Stated Policies Scenario (STEPS), Sustainable Development (SDS), Net Zero Emissions by 2050 case (NZE2050) and Scenario Delayed Recovery Scenario (DRS). The World

Energy Model (WEM) structure, assumptions and analytical methods are in line with Amdocs business predictions concerning economic growth, demographics and technological developments (see our FY22 financial report as reference) and provide further inputs on energy-related CO2 emissions and investments related to energy developments that were very relevant to Amdocs scenario analysis, and helped us refine our business objectives and strategy accordingly. We have also evaluated physical scenarios under IPCC Special Report: Global Warming of 1.5ºC, which include RCP2.6, RCP4.5, RCP6.0 and RCP8.5. This evaluation has provided us insights in regards to patterns of physical and human impacts attributed to climate change, as a base for our evaluation of possible consequences to Amdocs business and or employees.

Results of the climate-related scenario analysis with respect to the focal questions

Amdocs has undertaken a high level TCFD aligned climate change scenario based qualitative analysis in 2021 for further risk and opportunity analysis and development of our strategy.

The most significant outputs of our scenario analysis outline key topics and their plausible impact to Amdocs:
- Business Continuity/Disaster Recovery Planning (Physical climate scenarios) - The highest levels of warming for extreme hot days are expected to occur in central and eastern North America, central and southern Europe, the Mediterranean, on which we have key operations. Some of the impacts we foresee are an increase on electricity consumption and need for AC systems redundancy, for example.
- Regulatory changes - As per now (2022-2023) Amdocs is covering legal environmental requirements, in particular requirements on energy reporting relevant to the locations we operate on. Additional energy efficiency policies might be applicable to buildings and service sectors shall be expected in a short term to promote rapid energy savings. This shall impact energy costs and may require further investments in energy efficiency measures for our key energy consuming systems (DCs, AC systems). In addition, radical regulatory change or over regulation (climate/carbon related) may impact our ability to do business - Amdocs shall assume that CO2e pricing will increase at developed economies from 2025.
- Market changes and Environmental Reporting (Reputation) - Shifts in environmental, social and governance (ESG) preferences of our key stakeholder's expectations may impact on our ability to do business (customers, investors, reporting indexes, such as Dow Jones Sustainability Index, Sustainalytics, CDP, Ecovadis). Increased pressure to set Net Zero targets (by customers) could reflect increased costs and/or difficulties on attaining renewable energy and carbon offsetting (limitations due market offer and / or higher pricing).
On the other hand, probable shifts on energy supply increasing renewables percentage are appointed at all scenarios evaluated. Together with technological advances shall result in more popular and accessible renewable energy options, for instance, solar energy, which is the most probable option for the locations where we have higher energy consumption operations (Israel, USA and India).

We are currently in process of re-evaluating our risks and opportunities analysis and management strategy, to adjust existing policies or developing new ones, especially looking at opportunities to improve our business resilience and continuity. It also allows us to validate the priority areas of focus for climate action and within our environmental targets and actions.

Case Study: For example, the reputation risks from not taking urgent action have impacted our decision to commit and setting a 1.5ºC Science Based Target.

C3.3

(C3.3) Describe where and how climate-related risks and opportunities have influenced your strategy.

	Have climate-related risks and opportunities influenced your strategy in this area?	Description of influence
Products and services	Yes	By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources. Our efforts in creating sustainable products and services are reflected in multiple investment areas, including in the rich functionality they offer, their ability to help our customers move operations to the public cloud, and in the ongoing optimization of our software in terms of how it uses the physical hardware it's installed on. Amdocs offers a range of innovative products and services. Further examples can be found at our Corporate Social Responsibility & ESG Report. Amdocs has identified a growing demand by its customers for solutions that can support their sustainability objectives, such as low-carbon products and innovations. We see an opportunity to further offer solutions and services that continue to improve the environmental performance of our customers. Therefore, climate-related issues are already influencing our strategy and will continue to influence our business in the long-term.

Supply chain and/or value chain	Yes	Amdocs continued its efforts to build a sustainable supply chain as part of our commitment to provide safe and healthy work environments, ensure sustainable operations, and positively influence our business partners to improve their social and environmental performance. We recognize the significance of our supply chain in regards to the quality of our services and their impact. We expect them to meet our high ethical and environmental standards. We aim to ensure our supply chain is inclusive and socially responsible by building long-term relationships with our suppliers, deepening our engagement with them and promoting greater transparency and traceability. To best develop communication channels with suppliers and partners, we organize annual events during which we discuss important changes, inform about Amdocs' direction and needs, and receive supplier feedback. Each strategic supplier has a personal manager. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs. To build a sustainable supply chain, a couple years ago we began the process of evaluating our suppliers. We enhanced our supplier screening process and evaluation tool prior to engaging with each new supplier. Since 2019, Amdocs yearly improves an analysis of the EHS risks in the supply chain. We mapped the supply chain with the relevant EHS risks and their severity for each category of the suppliers. In order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS requirements for all high-risk supplier categories. As a result, any procurement that falls under this category must adhere to these requirements. Amdocs participates in the CDP supply chain, engaging our own suppliers on GHG emissions and climate change strategies. In 2022 we have been selected as a leading

		company at CDP Supplier Engagement Program, receiving an A- score.
Investment in R&D	Yes	At Amdocs we see a synergy between many other business imperatives and product sustainability. We believe that by leveraging the economies of scale offered by the public cloud and the attributes of our cloud offerings, our customers may be better positioned to subsequently reduce their carbon emissions in several ways, but for instance, reducing electricity consumption: • With more efficient servers, facilities and use of renewable energy • By optimizing resources across physical, virtual and cloud networks • By retiring old hardware and systems • By reducing the real-estate electricity requirements, for instance, by enabling online commerce and thereby reducing number of physical shops. • Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. We are also constantly investing internally on R&D for DC and software optimization. To monitor and ensure data-center efficiency, we measure PUE, frequently monitor the level of service required to minimize over-provisioning and the usage of servers to identify and eliminate unused ("comatose") servers, among many related activities. We assess our software for installability, compatibility and co-existence, adaptability regarding hardware and software dependencies, interoperability and localization. During software specification and updating, we review the software features to ensure they are necessary and relevant to the majority of users, and analyze our code for speed, hardware usage and scalability to ensure energy efficiency computation. Amdocs has identified a growing demand by its customers for solutions that can support their sustainability objectives. We see an opportunity to further offer solutions and services that continue to improve the environmental performance of its customers. Therefore, climate-related issues are already influenced our strategy of R&D of our products and services and will continue to influence our business in the long-term.

Operations	Yes	As part of a comprehensive assessment and prioritization of our corporate social responsibility, we identified climate change as a key issue that should be addressed, and integrated it into our business strategy, in the following areas: 1. Measurement - We introduced methods and processes for collecting information relevant to achieving our sustainability goals. We are also measure our GHG emissions covering our global operations, including all scopes, and verified by a 3rd independent auditor according to ISO14064-3. 2. Awareness - We introduced an EHS portal on our intranet where employees can access information related to GHG measurements. Furthermore, they have a platform to offer suggestions to reduce emissions and contribute towards our environmental sustainability. 3. Standardization - Amdocs is accredited to ISO 14001:2015 environmental management system, which enables the company to measure and report on key metrics such as energy and water consumption and GHG emissions. 4. Supply chain - We have approached over 100 key vendors and service providers to report on their climate change activities on the CDP platform. 5. Data center energy consumption - Our data centers are a fundamental component of our ability to develop new software products and to provide our customers with the service level they expect. We have introduced new innovative cooling technologies at our data centers that are located in areas with extremely hot weather conditions in the summer. In addition, we are constantly decommissioning equipment reaching its end of life and seeking ways to either replace it with energy efficient equipment or consolidate with other existing equipment. 6. Office energy consumption - we are continuously seeking to reduce energy consumption by introducing energy efficient cooling and heating systems, and by switching to LED lighting. 7. We are shifting a growing portion of our car fleet to Hybrid/Electric/Plug-in cars, and shifting to lower emissions transportation solutions such as shuttles, carpooling, cycling to work and public transportation. Additionally, since 2018, Amdocs has established a Travel Wise Program to reduce business travels from all business units and worldwide. All managers are involved and the program is followed up by Amdocs Board. It encourages Managers to re-evaluate the necessity of travels, and avoid if possible.

C3.4

(C3.4) Describe where and how climate-related risks and opportunities have influenced your financial planning.

	Financial planning elements that have been influenced	Description of influence
Row 1	Revenues Direct costs Indirect costs Capital allocation Assets Liabilities	Climate-related risks and opportunities have influenced your financial planning in different areas: - The development of new products and services allowed Amdocs to increase on revenues through access to new and emerging markets and/or expansion of low emission goods and services, seeking solutions to adaptation needs. When realizing the potential, Amdocs decided to invest in the development and market intelligence to continue seeking for those opportunities, as mentioned in C3.3 and on our Corporate Social Responsibility & ESG Report. Now at Amdocs we see there is a synergy between many other business imperatives and product sustainability. Moving to the cloud has a clear imperative, and we're doing it for many reasons, but we're not focused on trying to quantify them. - At our operations: Amdocs is continuously seeking to reduce energy consumption on our facilities, including Data Centers, by introducing energy efficient cooling and heating systems, installing motion detectors and by switching to LED lighting. Investments around $600k were included in the financial plan for fiscal year 2022, and have expected monetary savings of approximately $300k. Our data centers are a fundamental component of our ability to provide our customers with the service level and 24/7 availability they expect. We have introduced new innovative cooling technologies at our data centers that are located in areas with extremely hot weather conditions in the summer. By upgrading features like our chillers and hot air corridors, and extension of chimney pipes over data center buildings, Amdocs is able to create more resilient, energy efficient data centers. For example, the new Data Center at Chiswick Park (London – UK) has already received the Vertiv prize for "Environmental Project of the Year" for the advanced refrigerant economizer and DC tailored to customers' requirements. In Israel, one of Amdocs biggest offices and employee number location (worldwide) will be transferred in 2023 to a new building. - Climate changes and/or changes in taxes, regulations or reporting requirements may require an annual increase in cost of carbon emission management for compliance or under operations costs.

		- Currently, predicting market signals is handled by the finance department at Amdocs. Based on standard estimations they have calculated a potential financial impact of $ 1M USD due to increase on energy costs or an increment of taxation on energy or fuel (between 5% and 10%). - Amdocs is gradually changing the approach for employee commuting options. The previous "Car department" is now "Transportation Department", was a conceptual change to promote alternative transportation solutions. Since FY18 Amdocs started to encourage our employees to use and promote alternative transportation solutions, such as: carpooling (provide reserved parking), shuttles from train stations, optimization of bus lines and shuttles in India and bicycles/scooters - providing infrastructure such as parking spaces, compressors, charges and showers at Amdocs sites. Those efforts continued and also expanded until today. In addition, Amdocs established that by FY25, our vehicle fleet to be 80% hybrid/plug-in/electric cars. At June 2023, 50% of our vehicle fleet was hybrid/plug-in/electric cars. Also since 2018, Amdocs established a Travel Wise Program to reduce business travels (being prior to COVID-19 the major greenhouse gas emission factor) from all business units worldwide. The implementation and performance of objectives of this program was monitored by a strategic committee headed by Amdocs COO & CFO, and encourages managers and employees to re-evaluate the necessity of travels, and avoid if possible. After the coronavirus outbreak, we implemented an even stricter travel policy and improved efforts is to install and use advanced IT solutions such as VCs and skype meetings in order to minimize the required travels. The committee also reviews and guides the strategy and major plans of action of this program. - With increasing intensity of monsoon cycles in APAC and India, where Amdocs has a significant presence, there are risks that serious rains and consequential floods may damage the facilities and have an adverse impact on the ability to operate in these areas. In case of extreme changes in precipitation in North America, relating to severe weather systems, there is a risk of damage to property and to our ability to operate under these conditions. We ensure that all our facilities are maintained under the highest standards and ensure readiness and adequate preparations. In addition, we have a detailed Business Continuity Plan (BCP), able to respond in the case of natural calamities. No incremental cost for the management of this risk. Amdocs has decided to take a step further and has set emissions reduction targets through the Science Based Targets initiative, with levels required to meet the goals of the Paris Agreement: Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions

		21% by FY2024 from a FY2019 base year. Amdocs Ltd. Also commits to reduce absolute scope 3 GHG emissions 13% over the same period. The targets were approved by SBTi in August 2020, covering greenhouse gas emissions from Amdocs's operations (scopes 1 and 2) are consistent with reductions required to keep warming to 1.5°C, the most ambitious goal of the Paris Agreement - what the latest climate science has told us is needed to prevent the most damaging effects of climate change. As previously mentioned, such commitment is completely aligned with our strategy and have influenced our current and future financial planning to attain the goals.

C3.5

(C3.5) In your organization's financial accounting, do you identify spending/revenue that is aligned with your organization's climate transition?

	Identification of spending/revenue that is aligned with your organization's climate transition
Row 1	No, but we plan to in the next two years

C4. Targets and performance

C4.1

(C4.1) Did you have an emissions target that was active in the reporting year?

Absolute target

C4.1a

(C4.1a) Provide details of your absolute emissions target(s) and progress made against those targets.

Target reference number

Abs 1

Is this a science-based target?

Yes, and this target has been approved by the Science Based Targets initiative

Target ambition

1.5°C aligned

Year target was set

2020

Target coverage

Company-wide

Scope(s)

Scope 1
Scope 2

Scope 2 accounting method

Market-based

Scope 3 category(ies)

Base year

2019

Base year Scope 1 emissions covered by target (metric tons CO2e)

1,929

Base year Scope 2 emissions covered by target (metric tons CO2e)

54,996

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 2: Capital goods emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 4: Upstream transportation and distribution emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 6: Business travel emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 7: Employee commuting emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 10: Processing of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 11: Use of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 14: Franchises emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 15: Investments emissions covered by target (metric tons CO2e)

Base year Scope 3, Other (upstream) emissions covered by target (metric tons CO2e)

Base year Scope 3, Other (downstream) emissions covered by target (metric tons CO2e)

Base year total Scope 3 emissions covered by target (metric tons CO2e)

Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

56,924

Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

100

Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

100

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target as % of total base year emissions in Scope 3, Category 1: Purchased goods and services (metric tons CO2e)

Base year Scope 3, Category 2: Capital goods emissions covered by target as % of total base year emissions in Scope 3, Category 2: Capital goods (metric tons CO2e)

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target as % of total base year emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

Base year Scope 3, Category 4: Upstream transportation and distribution covered by target as % of total base year emissions in Scope 3, Category 4: Upstream transportation and distribution (metric tons CO2e)

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target as % of total base year emissions in Scope 3, Category 5: Waste generated in operations (metric tons CO2e)

Base year Scope 3, Category 6: Business travel emissions covered by target as % of total base year emissions in Scope 3, Category 6: Business travel (metric tons CO2e)

Base year Scope 3, Category 7: Employee commuting covered by target as % of total base year emissions in Scope 3, Category 7: Employee commuting (metric tons CO2e)

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 8: Upstream leased assets (metric tons CO2e)

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target as % of total base year emissions in Scope 3, Category 9: Downstream transportation and distribution (metric tons CO2e)

Base year Scope 3, Category 10: Processing of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 10: Processing of sold products (metric tons CO2e)

Base year Scope 3, Category 11: Use of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 11: Use of sold products (metric tons CO2e)

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 12: End-of-life treatment of sold products (metric tons CO2e)

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 13: Downstream leased assets (metric tons CO2e)

Base year Scope 3, Category 14: Franchises emissions covered by target as % of total base year emissions in Scope 3, Category 14: Franchises (metric tons CO2e)

Base year Scope 3, Category 15: Investments emissions covered by target as % of total base year emissions in Scope 3, Category 15: Investments (metric tons CO2e)

Base year Scope 3, Other (upstream) emissions covered by target as % of total base year emissions in Scope 3, Other (upstream) (metric tons CO2e)

Base year Scope 3, Other (downstream) emissions covered by target as % of total base year emissions in Scope 3, Other (downstream) (metric tons CO2e)

Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

100

Target year

2024

Targeted reduction from base year (%)

21

Total emissions in target year covered by target in all selected Scopes (metric tons CO2e) [auto-calculated]

44,969.96

Scope 1 emissions in reporting year covered by target (metric tons CO2e)

1,327

Scope 2 emissions in reporting year covered by target (metric tons CO2e)

25,057

Scope 3, Category 1: Purchased goods and services emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 2: Capital goods emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 4: Upstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 5: Waste generated in operations emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 6: Business travel emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 7: Employee commuting emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 8: Upstream leased assets emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 9: Downstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 10: Processing of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 11: Use of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 12: End-of-life treatment of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 13: Downstream leased assets emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 14: Franchises emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 15: Investments emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Other (upstream) emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Other (downstream) emissions in reporting year covered by target (metric tons CO2e)

Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

26,385

Does this target cover any land-related emissions?

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

% of target achieved relative to base year [auto-calculated]

255.4701172156

Target status in reporting year

Underway

Please explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes.
We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5º and well below 2 degrees Celsius:
- Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned).
- Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned).

Plan for achieving target, and progress made to the end of the reporting year

In FY2022 our scope 1+2* emissions accounted for a total of 26,385 tCO2e – an absolute reduction of 59.6% from our 2019 base year.
*In FY2022, Scope 2 was calculated according to the market-based method approach. Although our base year was calculated using location-based methodology, this is the reason why we selected location-based at column 5 (Scope 2 accounting method).
Amdocs is continuously striving to reduce our GHG emissions, and we are proud to have already reached our targets already in FY22. Nonetheless we are aware that COVID-19 outbreak had a significant impact on our overall emissions, we will keep on measuring our performance to ensure being on track with our goals. We expect some increase in our emissions compared to our pandemic levels, but not going back to our pre- COVID ones, since we are not going back to “business as usual”: Amdocs has implemented a hybrid model of work for employees to work from home and from our offices, and established goals to increase the percentage of renewable energy consumption from our overall electricity consumption. In FY22 we have purchased IREC (renewable energy certificates) in Israel, by that we reached 53.6% of our overall electricity consumption from renewable sources, and we are planning to expand our percentages of renewable energy by establishing Power Purchase Agreements (PPAs) directly with renewable energy providers.

List the emissions reduction initiatives which contributed most to achieving this target

---

Target reference number

Abs 2

Is this a science-based target?

Yes, and this target has been approved by the Science Based Targets initiative

Target ambition

Well-below 2°C aligned

Year target was set

2020

Target coverage

Company-wide

Scope(s)

Scope 3

Scope 2 accounting method

Scope 3 category(ies)

Category 6: Business travel
Category 7: Employee commuting

Base year

2019

Base year Scope 1 emissions covered by target (metric tons CO2e)

Base year Scope 2 emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 2: Capital goods emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 4: Upstream transportation and distribution emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 6: Business travel emissions covered by target (metric tons CO2e)

68,772

Base year Scope 3, Category 7: Employee commuting emissions covered by target (metric tons CO2e)

13,044

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 10: Processing of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 11: Use of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 14: Franchises emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 15: Investments emissions covered by target (metric tons CO2e)

Base year Scope 3, Other (upstream) emissions covered by target (metric tons CO2e)

Base year Scope 3, Other (downstream) emissions covered by target (metric tons CO2e)

Base year total Scope 3 emissions covered by target (metric tons CO2e)

78,328

Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

100,004

Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target as % of total base year emissions in Scope 3, Category 1: Purchased goods and services (metric tons CO2e)

Base year Scope 3, Category 2: Capital goods emissions covered by target as % of total base year emissions in Scope 3, Category 2: Capital goods (metric tons CO2e)

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target as % of total base year emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

Base year Scope 3, Category 4: Upstream transportation and distribution covered by target as % of total base year emissions in Scope 3, Category 4: Upstream transportation and distribution (metric tons CO2e)

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target as % of total base year emissions in Scope 3, Category 5: Waste generated in operations (metric tons CO2e)

Base year Scope 3, Category 6: Business travel emissions covered by target as % of total base year emissions in Scope 3, Category 6: Business travel (metric tons CO2e)

100

Base year Scope 3, Category 7: Employee commuting covered by target as % of total base year emissions in Scope 3, Category 7: Employee commuting (metric tons CO2e)

73.3

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 8: Upstream leased assets (metric tons CO2e)

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target as % of total base year emissions in Scope 3, Category 9: Downstream transportation and distribution (metric tons CO2e)

Base year Scope 3, Category 10: Processing of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 10: Processing of sold products (metric tons CO2e)

Base year Scope 3, Category 11: Use of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 11: Use of sold products (metric tons CO2e)

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 12: End-of-life treatment of sold products (metric tons CO2e)

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 13: Downstream leased assets (metric tons CO2e)

Base year Scope 3, Category 14: Franchises emissions covered by target as % of total base year emissions in Scope 3, Category 14: Franchises (metric tons CO2e)

Base year Scope 3, Category 15: Investments emissions covered by target as % of total base year emissions in Scope 3, Category 15: Investments (metric tons CO2e)

Base year Scope 3, Other (upstream) emissions covered by target as % of total base year emissions in Scope 3, Other (upstream) (metric tons CO2e)

Base year Scope 3, Other (downstream) emissions covered by target as % of total base year emissions in Scope 3, Other (downstream) (metric tons CO2e)

Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

78.32

Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

78.32

Target year

2024

Targeted reduction from base year (%)

12.5

Total emissions in target year covered by target in all selected Scopes (metric tons CO2e) [auto-calculated]

87,503.5

Scope 1 emissions in reporting year covered by target (metric tons CO2e)

Scope 2 emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 1: Purchased goods and services emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 2: Capital goods emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 4: Upstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 5: Waste generated in operations emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 6: Business travel emissions in reporting year covered by target (metric tons CO2e)

14,708

Scope 3, Category 7: Employee commuting emissions in reporting year covered by target (metric tons CO2e)

6,208

Scope 3, Category 8: Upstream leased assets emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 9: Downstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 10: Processing of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 11: Use of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 12: End-of-life treatment of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 13: Downstream leased assets emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 14: Franchises emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 15: Investments emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Other (upstream) emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Other (downstream) emissions in reporting year covered by target (metric tons CO2e)

Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

20,915

Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

20,943

Does this target cover any land-related emissions?

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

% of target achieved relative to base year [auto-calculated]

632.4627014919

Target status in reporting year

Underway

Please explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes.
We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5º and well below 2 degrees Celsius:
- Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned).
- Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned).
For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. For fiscal year 2019, our main scope 3 emissions are business travels (68.8% of scope 3 emissions and 43.8% of total GHG emissions), fuel and energy related activities (15.5% of scope 3 emissions and 9.9% of total emissions) and employee commuting - employees leased cars for commuting and personal use (6.1% of scope 3 emissions and 9.6% of total emissions). All previous activities sum a total of 93.8% of scope 3 emissions and 59.8% of Amdocs total GHG emissions.

For energy related activities, we decided to set emission reduction targets aligned with scope 2 target (since the reduction is related and will happen in parallel), on an Absolute contraction approach in line with a 1.5 degree scenario (1.5C), for a 5 year target, therefore 21% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria.
The overall emissions reduction target for scope 3 sums 13039 tCO2e by 2024. This represents 13% reduction of scope 3 absolute contraction, therefore scope 3 target.

Plan for achieving target, and progress made to the end of the reporting year

In FY2022 our scope 1+2* emissions accounted for a total of 26,385 tCO2e – an absolute reduction of 59.6% from our 2019 base year.
*In FY2022, Scope 2 was calculated according to the market-based method approach. Although our base year was calculated using location-based methodology, this is the reason why we selected location-based at column 5 (Scope 2 accounting method).
Amdocs is continuously striving to reduce our GHG emissions, and we are proud to have already reached our targets already in FY22. Nonetheless we are aware that COVID-19 outbreak had a significant impact on our overall emissions, we will keep on measuring our performance to ensure being on track with our goals. We expect some increase in our emissions compared to our pandemic levels, but not going back to our pre- COVID ones, since we are not going back to “business as usual”: Amdocs has implemented a hybrid model of work for employees to work from home and from our offices, and established goals to increase the percentage of renewable energy consumption from our overall electricity consumption.
By FY25, we plan for our vehicle fleet to be 80% hybrid/plug-in/electric cars. In June 2023 50% of our vehicle fleet was hybrid/plug-in/electric cars.

List the emissions reduction initiatives which contributed most to achieving this target

Target reference number
Abs 3

Is this a science-based target?
Yes, and this target has been approved by the Science Based Targets initiative

Target ambition
1.5°C aligned

Year target was set
2020

Target coverage
Company-wide

Scope(s)
Scope 3

Scope 2 accounting method

Scope 3 category(ies)
Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

Base year
2019

Base year Scope 1 emissions covered by target (metric tons CO2e)

Base year Scope 2 emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 2: Capital goods emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target (metric tons CO2e)
15,467

Base year Scope 3, Category 4: Upstream transportation and distribution emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 6: Business travel emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 7: Employee commuting emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 10: Processing of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 11: Use of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 14: Franchises emissions covered by target (metric tons CO2e)

Base year Scope 3, Category 15: Investments emissions covered by target (metric tons CO2e)

Base year Scope 3, Other (upstream) emissions covered by target (metric tons CO2e)

Base year Scope 3, Other (downstream) emissions covered by target (metric tons CO2e)

Base year total Scope 3 emissions covered by target (metric tons CO2e)

15,467

Total base year emissions covered by target in all selected Scopes (metric tons CO2e)

15,467

Base year Scope 1 emissions covered by target as % of total base year emissions in Scope 1

Base year Scope 2 emissions covered by target as % of total base year emissions in Scope 2

Base year Scope 3, Category 1: Purchased goods and services emissions covered by target as % of total base year emissions in Scope 3, Category 1: Purchased goods and services (metric tons CO2e)

Base year Scope 3, Category 2: Capital goods emissions covered by target as % of total base year emissions in Scope 3, Category 2: Capital goods (metric tons CO2e)

Base year Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions covered by target as % of total base year emissions in Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) (metric tons CO2e)

100

Base year Scope 3, Category 4: Upstream transportation and distribution covered by target as % of total base year emissions in Scope 3, Category 4: Upstream transportation and distribution (metric tons CO2e)

Base year Scope 3, Category 5: Waste generated in operations emissions covered by target as % of total base year emissions in Scope 3, Category 5: Waste generated in operations (metric tons CO2e)

Base year Scope 3, Category 6: Business travel emissions covered by target as % of total base year emissions in Scope 3, Category 6: Business travel (metric tons CO2e)

Base year Scope 3, Category 7: Employee commuting covered by target as % of total base year emissions in Scope 3, Category 7: Employee commuting (metric tons CO2e)

Base year Scope 3, Category 8: Upstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 8: Upstream leased assets (metric tons CO2e)

Base year Scope 3, Category 9: Downstream transportation and distribution emissions covered by target as % of total base year emissions in Scope 3, Category 9: Downstream transportation and distribution (metric tons CO2e)

Base year Scope 3, Category 10: Processing of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 10: Processing of sold products (metric tons CO2e)

Base year Scope 3, Category 11: Use of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 11: Use of sold products (metric tons CO2e)

Base year Scope 3, Category 12: End-of-life treatment of sold products emissions covered by target as % of total base year emissions in Scope 3, Category 12: End-of-life treatment of sold products (metric tons CO2e)

Base year Scope 3, Category 13: Downstream leased assets emissions covered by target as % of total base year emissions in Scope 3, Category 13: Downstream leased assets (metric tons CO2e)

Base year Scope 3, Category 14: Franchises emissions covered by target as % of total base year emissions in Scope 3, Category 14: Franchises (metric tons CO2e)

Base year Scope 3, Category 15: Investments emissions covered by target as % of total base year emissions in Scope 3, Category 15: Investments (metric tons CO2e)

Base year Scope 3, Other (upstream) emissions covered by target as % of total base year emissions in Scope 3, Other (upstream) (metric tons CO2e)

Base year Scope 3, Other (downstream) emissions covered by target as % of total base year emissions in Scope 3, Other (downstream) (metric tons CO2e)

Base year total Scope 3 emissions covered by target as % of total base year emissions in Scope 3 (in all Scope 3 categories)

15.47

Base year emissions covered by target in all selected Scopes as % of total base year emissions in all selected Scopes

15.47

Target year

2024

Targeted reduction from base year (%)

21

Total emissions in target year covered by target in all selected Scopes (metric tons CO2e) [auto-calculated]

12,218.93

Scope 1 emissions in reporting year covered by target (metric tons CO2e)

Scope 2 emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 1: Purchased goods and services emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 2: Capital goods emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2) emissions in reporting year covered by target (metric tons CO2e)

12,617

Scope 3, Category 4: Upstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 5: Waste generated in operations emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 6: Business travel emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 7: Employee commuting emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 8: Upstream leased assets emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 9: Downstream transportation and distribution emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 10: Processing of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 11: Use of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 12: End-of-life treatment of sold products emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 13: Downstream leased assets emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 14: Franchises emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Category 15: Investments emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Other (upstream) emissions in reporting year covered by target (metric tons CO2e)

Scope 3, Other (downstream) emissions in reporting year covered by target (metric tons CO2e)

Total Scope 3 emissions in reporting year covered by target (metric tons CO2e)

12,617

Total emissions in reporting year covered by target in all selected scopes (metric tons CO2e)

12,617

Does this target cover any land-related emissions?

No, it does not cover any land-related emissions (e.g. non-FLAG SBT)

% of target achieved relative to base year [auto-calculated]

87.7444143753

Target status in reporting year

Underway

Please explain target coverage and identify any exclusions

In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes.
We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5º and well below 2 degrees Celsius:
- Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned).
- Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned).
For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria. For fiscal year 2019, our main scope 3 emissions are business travels (68.8% of scope 3 emissions and 43.8% of total GHG emissions), fuel and energy related activities (15.5% of scope 3 emissions and 9.9% of total emissions) and employee commuting - employees leased cars for commuting and personal use (6.1% of scope 3 emissions and 9.6% of total emissions). All previous activities sum a total of 93.8% of scope 3 emissions and 59.8% of Amdocs total GHG emissions.

For energy related activities, we decided to set emission reduction targets aligned with scope 2 target (since the reduction is related and will happen in parallel), on an Absolute contraction approach in line with a 1.5 degree scenario (1.5C), for a 5 year target, therefore 21% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria.
The overall emissions reduction target for scope 3 sums 13039 tCO2e by 2024. This represents 13% reduction of scope 3 absolute contraction, therefore scope 3 target.

Plan for achieving target, and progress made to the end of the reporting year

In FY2022 our scope 1+2* emissions accounted for a total of 26,385 tCO2e – an absolute reduction of 59.6% from our 2019 base year.
*In FY2022, Scope 2 was calculated according to the market-based method approach. Although our base year was calculated using location-based methodology, this is the reason why we selected location-based at column 5 (Scope 2 accounting method).
Amdocs is continuously striving to reduce our GHG emissions, and we are proud to have already reached our targets already in FY22. Nonetheless we are aware that COVID-19 outbreak had a significant impact on our overall emissions, we will keep on measuring our performance to ensure being on track with our goals. We expect some increase in our emissions compared to our pandemic levels, but not going back to our pre- COVID ones, since we are not going back to "business as usual": Amdocs has implemented a hybrid model of work for employees to work from home and from our offices, and established goals to increase the percentage of renewable energy consumption from our overall electricity consumption. In FY22 we have purchased IREC (renewable energy certificates) in Israel, by that we reached 53.6% of our overall electricity consumption from renewable sources, and we are planning to expand our percentages of renewable energy by establishing Power Purchase Agreements (PPAs) directly with renewable energy providers.

List the emissions reduction initiatives which contributed most to achieving this target

C4.2

(C4.2) Did you have any other climate-related targets that were active in the reporting year?

Other climate-related target(s)

C4.2b

(C4.2b) Provide details of any other climate-related targets, including methane reduction targets.

Target reference number

Oth 1

Year target was set

2021

Target coverage

Business activity

Target type: absolute or intensity

Absolute

Target type: category & Metric (target numerator if reporting an intensity target)

Low-carbon vehicles

Percentage of low-carbon vehicles in company fleet

Target denominator (intensity targets only)

Base year

2021

Figure or percentage in base year

31

Target year

2025

Figure or percentage in target year

80

Figure or percentage in reporting year

50

% of target achieved relative to base year [auto-calculated]

38.7755102041

Target status in reporting year

Underway

Is this target part of an emissions target?

Yes, Absolute Target #2.
In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes.
We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5º and well below 2 degrees Celsius:
- Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned).
- Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned).

For business travels and employee commuting activities, we decided to set emission reduction targets on an Absolute contraction approach and climate scenario aligned with a well-below 2 degree temperature goal (WB2C) for a 5 year target, therefore 12.5% reduction. We have used the SBT tool and SDA methodology to meet SBT criteria.

Fuel consumption from Amdocs car fleet is accounted as scope 3 emissions, and is part of Scope 3 absolute reduction from employee commuting.

Is this target part of an overarching initiative?

No, it’s not part of an overarching initiative

Please explain target coverage and identify any exclusions

Amdocs is constantly improving our employee commuting alternatives for both the employee and the environment.
Since 2018 we are aiming to improve our car fleet efficiency and to increase the percentage of hybrid and electric cars.
At the end of FY22, 50% of our vehicle fleet was hybrid/plug-in/electric cars.
By FY25, we plan for our vehicle fleet to be 80% hybrid/plug-in/electric cars.
By increasing the percentage of hybrid plug-in and electric cars, we expect to contribute to our scope 3 emissions reduction target and our overall commitment to the Science Based Targets.

Plan for achieving target, and progress made to the end of the reporting year

Amdocs transportation department is providing advantages and lower rates for employees choosing leased cars within the hybrid/plug-in/electric cars.

List the actions which contributed most to achieving this target

C4.3

(C4.3) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

Yes

C4.3a

(C4.3a) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Under investigation	0	0
To be implemented*	4	98.32
Implementation commenced*	0	0
Implemented*	3	1,431.02
Not to be implemented	0	0

C4.3b

(C4.3b) Provide details on the initiatives implemented in the reporting year in the table below.

Initiative category & Initiative type

Energy efficiency in buildings
Other, please specify
Data Center and IT Hardware decommissioning

Estimated annual CO2e savings (metric tonnes CO2e)
995.09

Scope(s) or Scope 3 category(ies) where emissions savings occur
Scope 2 (location-based)
Scope 2 (market-based)
Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

Voluntary/Mandatory
Voluntary

Annual monetary savings (unit currency – as specified in C0.4)
252,748

Investment required (unit currency – as specified in C0.4)
15,000

Payback period
1-3 years

Estimated lifetime of the initiative
6-10 years

Comment
Projects on decommissioning IT hardware on Data Centers in India,USA and Israel were focused on energy efficiency, which brings CO2e savings on both scope 2 (electricity consumption) and scope 3 (WTT and T&D).

Initiative category & Initiative type
Energy efficiency in buildings
Heating, Ventilation and Air Conditioning (HVAC)

Estimated annual CO2e savings (metric tonnes CO2e)
186.56

Scope(s) or Scope 3 category(ies) where emissions savings occur
Scope 2 (location-based)
Scope 2 (market-based)
Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

Voluntary/Mandatory
Voluntary

Annual monetary savings (unit currency – as specified in C0.4)
25,215

Investment required (unit currency – as specified in C0.4)
490,738

Payback period
4-10 years

Estimated lifetime of the initiative
6-10 years

Comment
AC improvements on energy efficiency at offices in India. Energy efficiency brings CO2e savings on both scope 2 (electricity consumption) and scope 3 (WTT and T&D).

Initiative category & Initiative type
Energy efficiency in buildings
Lighting

Estimated annual CO2e savings (metric tonnes CO2e)
98.22

Scope(s) or Scope 3 category(ies) where emissions savings occur
Scope 2 (location-based)
Scope 2 (market-based)
Scope 3 category 3: Fuel-and-energy-related activities (not included in Scopes 1 or 2)

Voluntary/Mandatory
Voluntary

Annual monetary savings (unit currency – as specified in C0.4)
9,705

Investment required (unit currency – as specified in C0.4)
159,104

Payback period
4-10 years

Estimated lifetime of the initiative
3-5 years

Comment
Lighting improvements on energy efficiency at offices in India and in Brazil. Energy efficiency brings CO2e savings on both scope 2 (electricity consumption) and scope 3 (WTT and T&D).

C4.3c

(C4.3c) What methods do you use to drive investment in emissions reduction activities?

Method	Comment
Dedicated budget for energy efficiency	As part of our annual operating plan (AOP), we consider allocating resources for energy efficiency, based on the expected return on investment. In addition, in situations whereby we are relocating our existing offices, or constructing a new office we allocate resources towards improving the energy consumption, thereby reducing emissions.
Employee engagement	We encourage our people to take part in activities to reduce emissions and to offer their own ideas for such initiatives, by increasing the awareness for environmental issues and by creating open dialogue on a continuous basis.
Internal incentives/recognition programs	The largest internal consumer of energy is the IT department due to the energy consumption of the data centers. Relevant IT managers are compensated and incentivized based on their achievement of energy reduction projects.

C4.5

(C4.5) Do you classify any of your existing goods and/or services as low-carbon products?

Yes

C4.5a

(C4.5a) Provide details of your products and/or services that you classify as low-carbon products.

Level of aggregation

Group of products or services

Taxonomy used to classify product(s) or service(s) as low-carbon

No taxonomy used to classify product(s) or service(s) as low carbon

Type of product(s) or service(s)

Other

Other, please specify

Our offerings on clouds

Description of product(s) or service(s)

Our cloud services are designed to help our customers to move systems and data to public-cloud data centers and our cloud-based products are designed to enable them to operate in the cloud.

We believe that by leveraging the economies of scale offered by the public cloud and the attributes of our cloud offerings, our customers may be better positioned to subsequently reduce their

carbon emissions in several ways.

Have you estimated the avoided emissions of this low-carbon product(s) or service(s)

Yes

Methodology used to calculate avoided emissions

Other, please specify

Comparative analysis of resources consumption on public cloud versus on premise.

Life cycle stage(s) covered for the low-carbon product(s) or services(s)

Use stage

Functional unit used

kW used per hour (extrapolated for public cloud)

Reference product/service or baseline scenario used

Customer deployment bill of materials for our digital suite.

Life cycle stage(s) covered for the reference product/service or baseline scenario

Use stage

Estimated avoided emissions (metric tons CO2e per functional unit) compared to reference product/service or baseline scenario

Explain your calculation of avoided emissions, including any assumptions

We evaluated the impact of one of Amdocs' specific solution, and did a comparative analysis of resources consumption on public cloud versus on premise.
Based on the estimated electricity consumption reduction obtained, we calculated estimated avoided emissions (metric tons CO2e per kWh) using as reference the International Energy Agency - "world" emission factor for electricity generation.
Source: IEA (2021), Emission Factors

Revenue generated from low-carbon product(s) or service(s) as % of total revenue in the reporting year

C5. Emissions methodology

C5.1

(C5.1) Is this your first year of reporting emissions data to CDP?

No

C5.1a

(C5.1a) Has your organization undergone any structural changes in the reporting year, or are any previous structural changes being accounted for in this disclosure of emissions data?

Row 1

Has there been a structural change?

Yes, an acquisition

Yes, other structural change, please specify

Some sites have closed during the reporting year

Name of organization(s) acquired, divested from, or merged with

Sourced Group and Clear Bridge

Details of structural change(s), including completion dates

The following sites closed during verification period: Toronto Tech Avenue (Canada), St. Louis (USA), Vindicia - San Mateo (USA), Rhode Island (Kenzan - USA), Pleasanton (USA), TTS Texas – Frisco - Wade Boulevard (USA) and Rome (Italy).
The following offices have integrated Amdocs Global EHS Management System and GHG emissions report during the verification period: Milverton (Toronto - Canada), Sourced Group (Toronto - Canada), ClearBridge (Toronto - Canada), Maryville (USA), Bellevue (USA - ECR only), Australia - Sydney (Sourced Group), Malaysia Kuala Lumpur (Openet) and Singapore (Sourced group).

No sites or subsidiaries of Amdocs have been excluded from the scope of the verification.

C5.1b

(C5.1b) Has your emissions accounting methodology, boundary, and/or reporting year definition changed in the reporting year?

	Change(s) in methodology, boundary, and/or reporting year definition?
Row 1	No

C5.1c

(C5.1c) Have your organization's base year emissions and past years' emissions been recalculated as a result of any changes or errors reported in C5.1a and/or C5.1b?

	Base year recalculation	Base year emissions recalculation policy, including significance threshold	Past years' recalculation
Row 1	No, because the operations acquired or divested did not exist in the base year	No, because the impact does not meet our significance/materiality threshold of 5% of our Global GHG emissions. No sites or subsidiaries of Amdocs have	No

		been excluded from the scope of the verification.	

C5.2

(C5.2) Provide your base year and base year emissions.

Scope 1

Base year start
October 1, 2018

Base year end
September 30, 2019

Base year emissions (metric tons CO2e)
1,929

Comment
We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 2 (location-based)

Base year start
October 1, 2018

Base year end
September 30, 2019

Base year emissions (metric tons CO2e)
54,996

Comment
We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 2 (market-based)

Base year start
October 1, 2020

Base year end
September 30, 2021

Base year emissions (metric tons CO2e)
53,976

Comment
This is the first year we are reporting market-based emissions for scope 2.

Scope 3 category 1: Purchased goods and services

Base year start

October 1, 2018

Base year end

September 30, 2019

Base year emissions (metric tons CO2e)

194

Comment

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 2: Capital goods

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 3: Fuel-and-energy-related activities (not included in Scope 1 or 2)

Base year start

October 1, 2018

Base year end

September 30, 2019

Base year emissions (metric tons CO2e)

15,467

Comment

We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 4: Upstream transportation and distribution

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 5: Waste generated in operations

Base year start
October 1, 2018

Base year end
September 30, 2019

Base year emissions (metric tons CO2e)
2,528

Comment
We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 6: Business travel

Base year start
October 1, 2018

Base year end
September 30, 2019

Base year emissions (metric tons CO2e)
68,772

Comment
We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 7: Employee commuting

Base year start
October 1, 2018

Base year end
September 30, 2019

Base year emissions (metric tons CO2e)
13,044

Comment
We have changed our base year to reflect our base year for Science Based Targets and to match our scope 3 reporting.

Scope 3 category 8: Upstream leased assets

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 9: Downstream transportation and distribution

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 10: Processing of sold products

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 11: Use of sold products

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 12: End of life treatment of sold products

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 13: Downstream leased assets

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 14: Franchises

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3 category 15: Investments

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3: Other (upstream)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

Scope 3: Other (downstream)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

C5.3

(C5.3) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

Defra Environmental Reporting Guidelines: Including streamlined energy and carbon reporting guidance, 2019
IEA CO2 Emissions from Fuel Combustion
IPCC Guidelines for National Greenhouse Gas Inventories, 2006
The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)
The Greenhouse Gas Protocol: Scope 2 Guidance
US EPA Center for Corporate Climate Leadership: Direct Fugitive Emissions from Refrigeration, Air Conditioning, Fire Suppression, and Industrial Gases
US EPA Emissions & Generation Resource Integrated Database (eGRID)
Other, please specify

AIB - European Residual Mixes 2021 and Israeli Ministry of Environmental Protection - Voluntary GHG emissions report tool. Version 14.0.

C6. Emissions data

C6.1

(C6.1) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year

Gross global Scope 1 emissions (metric tons CO2e)

1,327.42

Comment

Amdocs Scope 1 (direct emissions) include: Refrigerant emissions, Fire Suppression Systems emissions, Natural Gas emissions and Diesel Consumption (for emergency generators) emissions.

C6.2

(C6.2) Describe your organization's approach to reporting Scope 2 emissions.

Row 1

Scope 2, location-based

We are reporting a Scope 2, location-based figure

Scope 2, market-based

We are reporting a Scope 2, market-based figure

Comment

Most of our electricity consumption is done through property management of leased offices, therefore we have very little control over the electricity vendor and no access to actual emission factors market-based. Nonetheless, since the previous report, we began reporting market-based emissions alongside our location-based emissions.

C6.3

(C6.3) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

Scope 2, location-based

40,093.5

Scope 2, market-based (if applicable)

25,057.4

Comment

Amdocs Scope 2 (energy indirect) include electricity consumption (generation factor) for all Amdocs main sites.

C6.4

(C6.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1, Scope 2 or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure?

Yes

C6.4a

(C6.4a) Provide details of the sources of Scope 1, Scope 2, or Scope 3 emissions that are within your selected reporting boundary which are not included in your disclosure.

Source of excluded emissions

Electricity consumption and fugitive gas emissions from Amdocs sites that have less than 20 employees and employees working from home and/or at customers' sites.

Scope(s) or Scope 3 category(ies)

Scope 1
Scope 2 (location-based)
Scope 2 (market-based)

Relevance of Scope 1 emissions from this source

Emissions are not relevant

Relevance of location-based Scope 2 emissions from this source

Emissions are not relevant

Relevance of market-based Scope 2 emissions from this source

Emissions are not relevant

Relevance of Scope 3 emissions from this source

Date of completion of acquisition or merger

Estimated percentage of total Scope 1+2 emissions this excluded source represents

4.3

Estimated percentage of total Scope 3 emissions this excluded source represents

Explain why this source is excluded

GHG emissions from both scopes 1 and 2 have been estimated to be non-material as they are estimated to be a minor source and not under Amdocs Operational Control. Electricity charges and AC systems are part of overall rent charges on small sites, the information is not available.

Explain how you estimated the percentage of emissions this excluded source represents

We estimated homeworking emissions considering increase in cooling and heating and additional electricity consumption of appliances used in work time for all employees from Amdocs not included at our Global GHG emissions report. This calculation is consistent with arising methodologies and was verified during our GHG emissions verification for FY22 (report attached on C10). We used the same methodology and calculation to estimate emissions from the employees not included under our report, this calculation summed 4.3% of our total Scope 1+2 emissions (location-based).
Therefore, non-material as they are estimated to be a minor source.

C6.5

(C6.5) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

43.58

Emissions calculation methodology

Average data method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

59.78

Please explain

This information was calculated from the consumption of procured materials based on their origin: plastic and paper from primary material and recycled materials; and water supply. Despite water supply, which is internally measured and/or estimated, all information reported under this category is obtained from our suppliers, accounting for 59.78%.

Capital goods

Evaluation status

Not relevant, explanation provided

Please explain

Not relevant. We are mainly a software and services company, all our facilities are rented. Therefore, capital goods category is not a relevant category for our company.

Fuel-and-energy-related activities (not included in Scope 1 or 2)

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

12,617.18

Emissions calculation methodology

Average data method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

Transmission and distribution (T&D) and well to tank (WTT) Scope 3 emissions are associated with grid losses (the energy loss that occurs in getting the electricity from the power plant to the organization). All information on electricity consumption is provided by our electricity supplier from every facility we are located.

Upstream transportation and distribution

Evaluation status

Not relevant, explanation provided

Please explain

Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Waste generated in operations

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

1,419.17

Emissions calculation methodology

Average data method
Waste-type-specific method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0.2

Please explain

Disposal of waste generated in operations: wastewater, recycling waste and municipal waste sent to landfill. We obtain recycling reports from our vendors, accounting for 0.2% of the data under this category. Landfilled waste and wastewater data is internally measured and/or estimated.

Business travel

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

14,707.66

Emissions calculation methodology

Distance-based method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

Emissions related to business flights, calculated based on Airmiles, haul and class. We obtain yearly reports from our travel agencies, with detailed mileage per leg, per trip.

Employee commuting

Evaluation status

Relevant, calculated

Emissions in reporting year (metric tons CO2e)

11,612.55

Emissions calculation methodology

Average spend-based method
Fuel-based method
Distance-based method

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

This covers public transport and leased cars (Israel and Brazil) for employee commuting and personal use. We obtain travel distance (kilometers) of cabs and buses we provide for our employees from a third-party company, and in Israel, we pay for fuel consumption for leased cars, obtaining a summary report from the suppliers directly regarding fuel consumption. Regarding employee commuting in Brazil, as a benefit we

provide reimbursement of car expenses to our employees, so for those vehicles we calculate emissions using average spend-based method.

Upstream leased assets

Evaluation status

Not relevant, explanation provided

Please explain

Since Amdocs' leased assets are office space, emissions from leased upstream assets are included in Amdocs scope 1&2 emissions reported.

Downstream transportation and distribution

Evaluation status

Not relevant, explanation provided

Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Processing of sold products

Evaluation status

Not relevant, explanation provided

Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. There is no further process of our products. This activity is not relevant for our company.

Use of sold products

Evaluation status

Not relevant, explanation provided

Please explain

Amdocs business has an intrinsic connection between software and services to support the clients. Regarding our supporting services and data center services to our clients, the emissions are already included under our report, for example energy consumption of our DC or offices (where our supporting teams are located), are included at our scope 2 emissions.

On our 2022 Annual Report we mentioned that the revenue from managed services arrangements accounted for approximately $2.76 billion in fiscal 2022 (from overall $4.57 billion). Overall, revenue from managed services grew 8% in fiscal 2022 and represented nearly 60% of total revenue, the highest proportion in Amdocs' history. We can say that there is almost no revenue from software only, since we mainly provide service solutions, the remains of revenue derive principally from the initial sales of licenses

to use our products and related services, including modification, implementation, integration and customization services, and recurring revenue from ongoing support, maintenance and enhancements provided to our customers, and from incremental license fees resulting from increases in a customer's business volume. Those services are deemed essential to the software. For more details, please see our financial statement:
https://investors.amdocs.com/static-files/a059e21a-1795-4042-a121-1c18aacec8fe

End of life treatment of sold products

Evaluation status

Not relevant, explanation provided

Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Downstream leased assets

Evaluation status

Not relevant, explanation provided

Please explain

Not relevant. Amdocs does not own or lease any properties. This activity is not relevant for our company.

Franchises

Evaluation status

Not relevant, explanation provided

Please explain

Not relevant. Amdocs does not have franchises.

Investments

Evaluation status

Not relevant, explanation provided

Please explain

Not relevant. Amdocs only produces software, support, and data center services to clients. This activity is not relevant for our company.

Other (upstream)

Evaluation status

Please explain

Other (downstream)

Evaluation status

Please explain

C6.7

(C6.7) Are carbon dioxide emissions from biogenic carbon relevant to your organization?

No

C6.10

(C6.10) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Intensity figure

0.0000057647

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

26,384.81

Metric denominator

unit total revenue

Metric denominator: Unit total

4,577,000,000

Scope 2 figure used

Market-based

% change from previous year

15.88

Direction of change

Decreased

Reason(s) for change

Other emissions reduction activities
Change in revenue

Please explain

Amdocs saw a decrease due to emission reduction activities, especially in upgrading data centers and offices, to make them more energy efficient, We also shifted to renewable energy suppliers in a few sites and started reporting market-based

emissions, which accounted for 0 emission factors and scope 2 emissions.
In addition, we had a significant increase on our revenue. For more details on the revenue, see our financial statement below:
https://investors.amdocs.com/static-files/a059e21a-1795-4042-a121-1c18aacec8fe

Intensity figure
1.1

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)
26,384.81

Metric denominator
full time equivalent (FTE) employee

Metric denominator: Unit total
24,018.6

Scope 2 figure used
Market-based

% change from previous year
43.12

Direction of change
Decreased

Reason(s) for change
Other emissions reduction activities

Please explain
Amdocs saw a decrease due to emission reduction activities, especially in upgrading data centers and offices, to make them more energy efficient. We also shifted to renewable energy suppliers in a few sites and started reporting market-based emissions, which accounted for 0 emission factors and scope 2 emissions.
In addition, this decrease is partially due to the big increase of the employees. In the reopening of several sites after COVID-19 and coming back to the office movement, Amdocs saw the need for hiring more employees.

C7. Emissions breakdowns

C7.1

(C7.1) Does your organization break down its Scope 1 emissions by greenhouse gas type?
Yes

C7.1a

(C7.1a) Break down your total gross global Scope 1 emissions by greenhouse gas type and provide the source of each used greenhouse warming potential (GWP).

Greenhouse gas	Scope 1 emissions (metric tons of CO2e)	GWP Reference
CO2	205.61	IPCC Fourth Assessment Report (AR4 - 100 year) [1]
CH4	0.224	IPCC Fourth Assessment Report (AR4 - 100 year) [2]
N2O	0.712	IPCC Fourth Assessment Report (AR4 - 100 year) [3]
HFCs	1,120.88	IPCC Fourth Assessment Report (AR4 - 100 year) [4]

[1] Calculation done with DEFRA GHG emission factors

[2] Calculation done with DEFRA GHG emission factors

[3] Calculation done with DEFRA GHG emission factors

[4] Calculation done with DEFRA GHG emission factors Refrigeration operating emissions from AC systems and fire suppression systems were calculated in CO2 equivalent units by using operating emissions from every kind of equipment by gas type and equipment charge capacity, including gases such as R410A (GWP 2088), R22 (GWP1810), R134A (GWP 1430), R407C (GWP 1774) and HFC-227ea (GWP 3220).

C7.2

(C7.2) Break down your total gross global Scope 1 emissions by country/area/region.

Country/area/region	Scope 1 emissions (metric tons CO2e)
Asia Pacific (or JAPA)	11.19
Latin America and Caribbean (LAC)	15.68
Europe, Middle East and Africa (EMEA)	97.22
India	715.06
Israel	177.24
North America	311.02

C7.3

(C7.3) Indicate which gross global Scope 1 emissions breakdowns you are able to provide.

By facility

C7.3b

(C7.3b) Break down your total gross global Scope 1 emissions by business facility.

Facility	Scope 1 emissions (metric tons CO2e)	Latitude	Longitude
Alpharetta - USA	0.52	34.06508	-84.29018
Champaign - USA	185.13	40.0875	-88.25047
Herndon - USA	1.25	38.95082	-77.42751
Mt Laurel - USA	4.33	39.97137	-74.90153
New Jersey - USA	0.23	40.71859	-74.03484
Plano - Texas - USA	0.34	33.072621	-96.829412
St. Louis - USA	3.41	38.64823	-90.52945
Toronto (Tech Avenue) - Canada	31.24	43.6424	-79.61778
Ottawa - Canada	17.36	45.34868	-75.90663
Taiwan	0.32	25.03841	121.5637
Sao Paulo - Brazil	5.89	-23.58536	-46.67544
Sao Carlos - Brazil	6.39	-22.063306	-47.87623
Chiswick Park - London UK	12.3	51.49635	-0.27313
Hod Hasharon - Israel	4.45	32.1327	34.89887
Negev North - Israel	20.62	31.52349	34.59107
Montreal - Canada	4.68	45.47208	-73.54134
Aarhus	0.38	56.155258	10.203191
Bath - UK	3.05	51.378081	-2.366767
Bourke Street Australia	0.94	-37.816521	144.956672
Dresden	0.38	51.048813	13.737222

Dusseldorf	8.97	51.236094	6.733882
East Point	4.45	53.357336	-6.226207
GGN - Delhi	46.52	28.508829	77.071806
Guadalajara	1.97	20.676901	-103.431974
Jakarta	1.82	-6.217414	106.812952
JNetX - Russia	2.31	55.755176	37.715366
Kuala Lumpur Openet	4.84	3.117085	101.678562
Cyprus - Maritime	34.36	34.660914	33.018996
Maastricht	1.1	50.841799	5.703726
Mexico City	0.69	19.4375	-99.187384
Nazareth	1.88	32.683382	35.300692
Pune - India	668.5	18.512575	73.923309
Raanana - Ganei Shefa - Israel	80.18	32.17357	34.887821
Raanana Kenyon - Israel	70.11	32.174092	34.888368
Rennes - Streamezzo	0.44	48.132432	-1.682446
Rome	0	41.801035	12.492911
Santiago	0.74	-33.391832	-70.614883
Sofia	0.38	42.691509	23.353934
Warsaw	0.44	52.180007	20.996458
Cyprus - D Nikolaou	1.79	34.67648	33.03741
Almaty	0.57	43.25654	76.92848
Rhode Island	0.3	41.863246	-71.399357
Athens - Greece	0.67	38.046931	23.806259

Pleasanton - USA	0.96	37.692386	-121.889759
Singapore	0.98	1.295137	103.858746
Troy	0.26	40.798689	-74.485314
New Jersey - Parsippany	0.62	40.841474	-74.459138
Texas – Frisco	0.71	33.168704	-96.833383
Vindicia - San Mateo	0.09	37.537575	-122.327791
Burbank - CA (Juice)	10.21	34.153211	-118.342987
Adelaide - Toronto (Juice)	1.31	43.65053	-79.378138
Riverside (UK)	10.71	51.505163	-0.080294
Sacramento - USA	0.28	53.2734	-121.493895
Penza BI Telecom - Moscow	2.27	55.750446	37.617494
Moscow BI Telecom	8.2	55.750446	37.617494
Philadelphia	0.19	39.952723	-75.163526
Dublin Openet	4.48	53.349764	-6.260273
Moscow Amber Plaza	0	28.39256	77.31259
Madrid Torre Garena	0	40.42526	-3.69063
Madrid Veganova	0	40.533923	-3.635381
Manila EcoTower	0.95	14.58691	121.0614
Manila Ortigas	0	14.58691	121.0614
Prague	0	50.087465	14.421253
Toronto Eglinton UXP	0	43.6424	-79.61778
Toronto ClearBridge	45.32	43.6424	-79.61778
Toronto Milverton	0.85	43.6424	-79.61778
Toronto Sourced Group	1.23	43.6424	-79.61778
Sydney Sourced Group	0.56	-37.816521	144.956672
Malaysia Actix	0.37	4.210484	101.975769
Singapore Sourced Group	0.42	1.352083	103.819839
Bellevue - USA	0.16	47.613701	-122.190933

C7.5

(C7.5) Break down your total gross global Scope 2 emissions by country/area/region.

Country/area/region	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Asia Pacific (or JAPA) [1]	720.94	720.94
Latin America and Caribbean (LAC) [2]	242.71	242.71
Europe, Middle East and Africa (EMEA) [3]	1,667.76	1,535.07
India [4]	10,033.91	10,033.91
Israel [5]	17,534.66	2,631.26
North America [6]	9,893.51	9,893.51

[1] market based emissions based on: IEA - similar to location based

[2] market based emissions based on: IEA - similar to location based

[3] Our market-based emissions in European countries vary according to the electricity provider and energy source. We calculated based on emission factors provided by the supplier and, for sites without a particular provider, according to AIB - European Residual Emissions Mixes 2020. Our GHG emissions report was verified according to ISO14064-3 standard by a third-party. Breakdown and details by facility on question C7.6.

[4] market based emissions based on: IEA - similar to location based

[5] market based emissions based on: IEA - similar to location based

[6] market based emissions based on: IEA - similar to location based

C7.6

(C7.6) Indicate which gross global Scope 2 emissions breakdowns you are able to provide.

By facility

C7.6b

(C7.6b) Break down your total gross global Scope 2 emissions by business facility.

Facility	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Montreal Canada DC (market based emissions based on: IEA - similar to location based)	330.15	330.15
Ottawa Bridgewater (market based emissions based on: IEA - similar to location based)	214.45	214.45
Tech Ave - Toronto (market based emissions based on: IEA - similar to location based)	17.27	17.27
Alpharetta Georgia (market based emissions based on: EPA eGRID - similar to location based)	99.96	99.96
Champaign - IL (market based emissions based on: EPA eGRID - similar to location based)	4,210.21	4,210.21
Herndon (market based emissions based on: EPA eGRID - similar to location based)	75.25	75.25
New Jersey (market based emissions based on: EPA eGRID - similar to location based)	30	30
Mt Laurel (market based emissions based on: EPA eGRID - similar to location based)	485.16	485.16
Plano - Texas (market based emissions based on: EPA eGRID - similar to location based)	180.09	180.09
Sacramento EDH (market based emissions based on: EPA eGRID - similar to location based)	75.07	75.07
St. Louis (market based emissions based on: EPA eGRID - similar to location based)	3,899.86	3,899.86
Troy (market based emissions based on: EPA eGRID - similar to location based)	8.58	8.58

Vindicia - San Mateo (market based emissions based on: EPA eGRID - similar to location based)	2.28	2.28
Philadelphia (market based emissions based on: EPA eGRID - similar to location based)	4.46	4.46
Brazil Sao Carlos (market based emissions based on: IEA - similar to location based)	8.66	8.66
Brazil Sao Paulo (market based emissions based on: IEA - similar to location based)	13.57	13.57
Santiago (market based emissions based on: IEA - similar to location based)	87.26	87.26
Guadalajara (market based emissions based on: IEA - similar to location based)	115.98	115.98
Mexico City (market based emissions based on: IEA - similar to location based)	17.23	17.23
Israel (Raanana Ganei Shefa, Raanana Kenyon, Negev North, Nazareth,Hod Ha'sharon - DC only) (market based emissions based on: IEC emission factor) Considering all facilities since the IREC purchase refers to all the sites.	17,534.66	2,631.26
Sofia (market based emissions based on: Information from the energy provider)	63.63	42.75
Limassol - Maritime + D. Nikolaou (market based emissions based on: AIB - European Residual Mixes 2021)	993.95	1,004.51
Prague (market based emissions based on: AIB - European Residual Mixes 2021)	27.17	36.32
Rennes - Streamezzo (market based emissions based on: Electricity invoice - EDF)	4.08	0.1

Dresden (market based emissions based on: Electricity invoice - Drewag)	30.49	19.4
Dusseldorf (market based emissions based on: Electricity invoice - Stadtwerke)	18.27	24.01
East Point (market based emissions based on: Electricity invoice - SSE Airtricity and Energia)	11.93	0
Rome (market based emissions based on: AIB - European Residual Mixes 2021)	5.28	9.08
Maastricht (market based emissions based on: GO received from the vendor - Main Energy)	9.9	0
Warsaw (market based emissions based on: AIB - European Residual Mixes 2021)	15.38	20.9
Amber Plaza (market based emissions based on: IEA - similar to location based)	35.83	35.83
JNetX (market based emissions based on: IEA - similar to location based)	67.32	67.32
Madrid Veganova (market based emissions based on: Electricity invoice - Iberdrola)	4.53	4.17
Madrid Torre Garena - Natural Gas (market based emissions based on: Electricity invoice - Naturgy (Gas Natural)	1.72	2.8
Aarhus (market based emissions based on: AIB - European Residual Mixes 2021)	1.46	8.2
Almaty (market based emissions based on: IEA - similar to location based)	14.91	14.91
Pune (towers T2, T12, T6, T7 and B5) (market based emissions based on: IEA - similar to location based)	8,721.39	8,721.39

GGN - Delhi (market based emissions based on: IEA - similar to location based)	1,119.24	1,119.24
Pune BPO (market based emissions based on: IEA - similar to location based)	193.28	193.28
Bourke Street (market based emissions based on: IEA - similar to location based)	57.38	57.38
Actix Malaysia (market based emissions based on: IEA - similar to location based)	22.99	22.99
Singapore (market based emissions based on: IEA - similar to location based)	16.81	16.81
Jakarta (market based emissions based on: IEA - similar to location based)	68.59	68.59
Manila - Ecotower (market based emissions based on: IEA - similar to location based)	337.88	337.88
Taipei (market based emissions based on: IEA - similar to location based)	14.21	14.21
Bath (market based emissions based on: Electricity invoice - EDF)	33.56	7.29
Chiswick Park (market based emissions based on: Green Energy Certificate for Chiswick Park)	23.06	0
Manila - Ortigas (market based emissions based on: IEA - similar to location based)	94.32	94.32
Toronto - Eglinton (market based emissions based on: IEA - similar to location based)	36.22	36.22
Rhode Island (market based emissions based on: IEA - similar to location based)	6.59	6.59

Adelaide - Toronto (Juice) (market based emissions based on: IEA - similar to location based)	39.44	39.44
Pleasanton - USA (market based emissions based on: EPA eGRID - similar to location based)	6.16	6.16
Burbank - California (Juice) (market based emissions based on: EPA eGRID - similar to location based)	100.58	100.58
New Jersey - Parsippany (market based emissions based on: EPA eGRID - similar to location based)	13.42	13.42
Texas – Frisco (market based emissions based on: EPA eGRID - similar to location based)	15.23	15.23
Athens - Greece (market based emissions based on: AIB - European Residual Mixes 2021)	17.53	20.83
Riverside - UK (market based emissions based on: AIB - European Residual Mixes 2021)	37.04	67.26
Dublin Openet (market based emissions based on: Electricity invoice - SSE Airtricity and Energia)	102.52	0
Moscow BI Telecom (market based emissions based on: IEA - similar to location based)	61.28	61.28
Penza BI Telecom (market based emissions based on: IEA - similar to location based)	85.27	85.27
Madrid Torre Garena - Iberdrola (market based emissions based on: Electricity invoice - Iberdrola)	0.31	0.28
Toronto Milverton (market based emissions based on: IEA - similar to location based)	8.85	8.85
Toronto Sourced Group (market based emissions based on: IEA - similar to location based)	9.91	9.91

Toronto ClearBridge (market based emissions based on: IEA - similar to location based)	21.92	21.92
Bellevue - USA (market based emissions based on: EPA eGRID - similar to location based)	2.39	2.39
Australia - Sydney (Sourced Group) (market based emissions based on: IEA - similar to location based)	11.32	11.32
Malaysia Kuala Lumpur (Openet) (market based emissions based on: IEA - similar to location based)	94.37	94.37
Singapore (Sourced group) (market based emissions based on: IEA - similar to location based)	3.06	3.06
Madrid Torre Garena - Landlord (market based emissions based on: Electricity invoice - Iberdrola)	1.33	2.56

C7.7

(C7.7) Is your organization able to break down your emissions data for any of the subsidiaries included in your CDP response?

Yes

C7.7a

(C7.7a) Break down your gross Scope 1 and Scope 2 emissions by subsidiary.

Subsidiary name

Montreal Canada DC

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

4.68

Scope 2, location-based emissions (metric tons CO2e)

330.15

Scope 2, market-based emissions (metric tons CO2e)

330.15

Comment

Subsidiary name

Ottawa Bridgewater

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
17.36

Scope 2, location-based emissions (metric tons CO2e)
214.45

Scope 2, market-based emissions (metric tons CO2e)
214.45

Comment

Subsidiary name
Tech Ave - Toronto

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
31.24

Scope 2, location-based emissions (metric tons CO2e)
17.27

Scope 2, market-based emissions (metric tons CO2e)
17.27

Comment

Subsidiary name
Toronto Milverton

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.85

Scope 2, location-based emissions (metric tons CO2e)
8.85

Scope 2, market-based emissions (metric tons CO2e)

8.85

Comment

Subsidiary name

Toronto Sourced Group

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

1.23

Scope 2, location-based emissions (metric tons CO2e)

9.91

Scope 2, market-based emissions (metric tons CO2e)

9.91

Comment

Subsidiary name

Toronto ClearBridge

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

45.32

Scope 2, location-based emissions (metric tons CO2e)

21.92

Scope 2, market-based emissions (metric tons CO2e)

21.92

Comment

Subsidiary name

Toronto - Eglinton (UXP)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0

Scope 2, location-based emissions (metric tons CO2e)

36.22

Scope 2, market-based emissions (metric tons CO2e)

36.22

Comment

Subsidiary name

Vubiquity - Juice (Toronto)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

1.31

Scope 2, location-based emissions (metric tons CO2e)

39.44

Scope 2, market-based emissions (metric tons CO2e)

39.44

Comment

Subsidiary name

Alpharetta Georgia

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.52

Scope 2, location-based emissions (metric tons CO2e)
99.96

Scope 2, market-based emissions (metric tons CO2e)
99.96

Comment

Subsidiary name
Champaign - IL

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
185.13

Scope 2, location-based emissions (metric tons CO2e)
4,210.21

Scope 2, market-based emissions (metric tons CO2e)
4,210.21

Comment

Subsidiary name
Herndon

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
1.25

Scope 2, location-based emissions (metric tons CO2e)
75.25

Scope 2, market-based emissions (metric tons CO2e)

75.25

Comment

Subsidiary name

New Jersey

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.23

Scope 2, location-based emissions (metric tons CO2e)

30

Scope 2, market-based emissions (metric tons CO2e)

30

Comment

Subsidiary name

Mt Laurel

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

4.33

Scope 2, location-based emissions (metric tons CO2e)

485.16

Scope 2, market-based emissions (metric tons CO2e)

485.16

Comment

Subsidiary name

Philadelphia

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.19

Scope 2, location-based emissions (metric tons CO2e)

4.46

Scope 2, market-based emissions (metric tons CO2e)

4.46

Comment

Subsidiary name

Richardson > Plano

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.34

Scope 2, location-based emissions (metric tons CO2e)
180.09

Scope 2, market-based emissions (metric tons CO2e)
180.09

Comment

Subsidiary name
Sacramento EDH

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.28

Scope 2, location-based emissions (metric tons CO2e)
75.07

Scope 2, market-based emissions (metric tons CO2e)
75.07

Comment

Subsidiary name
St. Louis > Maryville

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
3.41

Scope 2, location-based emissions (metric tons CO2e)
3,899.86

Scope 2, market-based emissions (metric tons CO2e)
3,899.86

Comment

Subsidiary name
Troy

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.26

Scope 2, location-based emissions (metric tons CO2e)
8.58

Scope 2, market-based emissions (metric tons CO2e)

8.58

Comment

Subsidiary name

Vindicia - San Mateo

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.09

Scope 2, location-based emissions (metric tons CO2e)

2.28

Scope 2, market-based emissions (metric tons CO2e)

2.28

Comment

Subsidiary name

Rhode Island (Kenzan)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.3

Scope 2, location-based emissions (metric tons CO2e)

6.59

Scope 2, market-based emissions (metric tons CO2e)

6.59

Comment

Subsidiary name

Pleasanton

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.96

Scope 2, location-based emissions (metric tons CO2e)

6.16

Scope 2, market-based emissions (metric tons CO2e)

6.16

Comment

Subsidiary name

Vubiquity - Juice (California)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

10.21

Scope 2, location-based emissions (metric tons CO2e)

100.58

Scope 2, market-based emissions (metric tons CO2e)

100.58

Comment

Subsidiary name

TTS New Jersey - Parsippany

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.62

Scope 2, location-based emissions (metric tons CO2e)
13.42

Scope 2, market-based emissions (metric tons CO2e)
13.42

Comment

Subsidiary name
TTS Texas – Frisco - Wade Boulevard

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.71

Scope 2, location-based emissions (metric tons CO2e)
15.23

Scope 2, market-based emissions (metric tons CO2e)
15.23

Comment

Subsidiary name
Bellevue (ECR only)

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.16

Scope 2, location-based emissions (metric tons CO2e)
2.39

Scope 2, market-based emissions (metric tons CO2e)

2.39

Comment

Subsidiary name

Brazil Sao Carlos

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

6.39

Scope 2, location-based emissions (metric tons CO2e)

8.66

Scope 2, market-based emissions (metric tons CO2e)

8.66

Comment

Subsidiary name

Brazil Sao Paulo

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

5.89

Scope 2, location-based emissions (metric tons CO2e)

13.57

Scope 2, market-based emissions (metric tons CO2e)

13.57

Comment

Subsidiary name

Santiago

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.74

Scope 2, location-based emissions (metric tons CO2e)

87.26

Scope 2, market-based emissions (metric tons CO2e)

87.26

Comment

Subsidiary name

Guadalajara

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
1.97

Scope 2, location-based emissions (metric tons CO2e)
115.98

Scope 2, market-based emissions (metric tons CO2e)
115.98

Comment

Subsidiary name
Mexico City

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.69

Scope 2, location-based emissions (metric tons CO2e)

17.23

Scope 2, market-based emissions (metric tons CO2e)

17.23

Comment

Subsidiary name

Israel (Raanana Ganei shefa, Raanana Kenyon, Negev North, Nazareth and Hod Ha'Sharon - DC only)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
177.24

Scope 2, location-based emissions (metric tons CO2e)
17,534.66

Scope 2, market-based emissions (metric tons CO2e)
2,631.26

Comment
Considering all facilities since the IREC purchase refers to all the sites.

Subsidiary name
Bath

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
3.05

Scope 2, location-based emissions (metric tons CO2e)
33.56

Scope 2, market-based emissions (metric tons CO2e)

7.29

Comment

Subsidiary name

Chiswick Park

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

12.3

Scope 2, location-based emissions (metric tons CO2e)

23.06

Scope 2, market-based emissions (metric tons CO2e)

0

Comment

Subsidiary name

Riverside (Vubiquity)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

10.71

Scope 2, location-based emissions (metric tons CO2e)

37.04

Scope 2, market-based emissions (metric tons CO2e)

67.26

Comment

Subsidiary name

Sofia

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.38

Scope 2, location-based emissions (metric tons CO2e)

63.63

Scope 2, market-based emissions (metric tons CO2e)

42.75

Comment

Subsidiary name

Cyprus Maritime

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
34.36

Scope 2, location-based emissions (metric tons CO2e)
857.96

Scope 2, market-based emissions (metric tons CO2e)
867.07

Comment

Subsidiary name
Cyprus D.Nikolaou

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
1.79

Scope 2, location-based emissions (metric tons CO2e)
135.99

Scope 2, market-based emissions (metric tons CO2e)
137.44

Comment

Subsidiary name
Prague

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0

Scope 2, location-based emissions (metric tons CO2e)
27.17

Scope 2, market-based emissions (metric tons CO2e)
36.32

Comment

Subsidiary name
Rennes - Streamezzo

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.44

Scope 2, location-based emissions (metric tons CO2e)
4.08

Scope 2, market-based emissions (metric tons CO2e)

0.1

Comment

Subsidiary name

Dresden

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.38

Scope 2, location-based emissions (metric tons CO2e)

30.49

Scope 2, market-based emissions (metric tons CO2e)

19.4

Comment

Subsidiary name

Dusseldorf

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

8.97

Scope 2, location-based emissions (metric tons CO2e)

18.27

Scope 2, market-based emissions (metric tons CO2e)

24.01

Comment

Subsidiary name

Dublin East Point

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

4.45

Scope 2, location-based emissions (metric tons CO2e)

11.93

Scope 2, market-based emissions (metric tons CO2e)

0

Comment

Subsidiary name

Dublin - Openet

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

4.48

Scope 2, location-based emissions (metric tons CO2e)

102.52

Scope 2, market-based emissions (metric tons CO2e)

0

Comment

Subsidiary name

Rome

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0

Scope 2, location-based emissions (metric tons CO2e)
5.28

Scope 2, market-based emissions (metric tons CO2e)
9.08

Comment

Subsidiary name
Maastricht

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
1.1

Scope 2, location-based emissions (metric tons CO2e)
9.9

Scope 2, market-based emissions (metric tons CO2e)
0

Comment

Subsidiary name
Warsaw - ECR only

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.44

Scope 2, location-based emissions (metric tons CO2e)
15.38

Scope 2, market-based emissions (metric tons CO2e)

20.9

Comment

Subsidiary name

Amber Plaza

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0

Scope 2, location-based emissions (metric tons CO2e)

35.83

Scope 2, market-based emissions (metric tons CO2e)

35.83

Comment

Subsidiary name

JNetX

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

2.31

Scope 2, location-based emissions (metric tons CO2e)

67.32

Scope 2, market-based emissions (metric tons CO2e)

67.32

Comment

Subsidiary name

Moscow BI Telecom

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

8.2

Scope 2, location-based emissions (metric tons CO2e)

61.28

Scope 2, market-based emissions (metric tons CO2e)

61.28

Comment

Subsidiary name

Penza BI Telecom

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
2.27

Scope 2, location-based emissions (metric tons CO2e)
85.27

Scope 2, market-based emissions (metric tons CO2e)
85.27

Comment

Subsidiary name
Madrid Veganova

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0

Scope 2, location-based emissions (metric tons CO2e)
4.53

Scope 2, market-based emissions (metric tons CO2e)
4.17

Comment

Subsidiary name
Madrid Torre Garena

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0

Scope 2, location-based emissions (metric tons CO2e)
3.36

Scope 2, market-based emissions (metric tons CO2e)
5.64

Comment

Subsidiary name
Athens

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.67

Scope 2, location-based emissions (metric tons CO2e)
17.53

Scope 2, market-based emissions (metric tons CO2e)

20.83

Comment

Subsidiary name

Aarhus - ECR only

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.38

Scope 2, location-based emissions (metric tons CO2e)

1.46

Scope 2, market-based emissions (metric tons CO2e)

8.2

Comment

Subsidiary name

Almaty - ECR only

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.57

Scope 2, location-based emissions (metric tons CO2e)

14.91

Scope 2, market-based emissions (metric tons CO2e)

14.91

Comment

Subsidiary name

Pune (towers T2, T12, T6, T7 and B5)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

605.5

Scope 2, location-based emissions (metric tons CO2e)

8,721.39

Scope 2, market-based emissions (metric tons CO2e)

8,721.39

Comment

Subsidiary name

Pune BPO

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
63.02

Scope 2, location-based emissions (metric tons CO2e)
193.28

Scope 2, market-based emissions (metric tons CO2e)
193.28

Comment

Subsidiary name
GGN - Delhi

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
46.52

Scope 2, location-based emissions (metric tons CO2e)
1,119.24

Scope 2, market-based emissions (metric tons CO2e)
1,119.24

Comment

Subsidiary name
Bourke Street

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.94

Scope 2, location-based emissions (metric tons CO2e)
57.38

Scope 2, market-based emissions (metric tons CO2e)
57.38

Comment

Subsidiary name
Australia - Sydney (Sourced Group)

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.56

Scope 2, location-based emissions (metric tons CO2e)
11.32

Scope 2, market-based emissions (metric tons CO2e)

11.32

Comment

Subsidiary name
Malaysia Actix

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.37

Scope 2, location-based emissions (metric tons CO2e)
22.99

Scope 2, market-based emissions (metric tons CO2e)
22.99

Comment

Subsidiary name

Malaysia Kuala Lumpur (Openet)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

4.84

Scope 2, location-based emissions (metric tons CO2e)

94.37

Scope 2, market-based emissions (metric tons CO2e)

94.37

Comment

Subsidiary name

Singapore

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)

0.98

Scope 2, location-based emissions (metric tons CO2e)

16.81

Scope 2, market-based emissions (metric tons CO2e)

16.81

Comment

Subsidiary name

Singapore (Sourced group)

Primary activity

IT services

Select the unique identifier(s) you are able to provide for this subsidiary

No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.42

Scope 2, location-based emissions (metric tons CO2e)
3.06

Scope 2, market-based emissions (metric tons CO2e)
3.06

Comment

Subsidiary name
Jakarta

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
1.82

Scope 2, location-based emissions (metric tons CO2e)
68.59

Scope 2, market-based emissions (metric tons CO2e)
68.59

Comment

Subsidiary name
Manila - Ecotower

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.95

Scope 2, location-based emissions (metric tons CO2e)
337.88

Scope 2, market-based emissions (metric tons CO2e)
337.88

Comment

Subsidiary name
Manila - Ortigas

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0

Scope 2, location-based emissions (metric tons CO2e)
94.32

Scope 2, market-based emissions (metric tons CO2e)

94.32

Comment

Subsidiary name
Taiwan - Taipei - ECR only

Primary activity
IT services

Select the unique identifier(s) you are able to provide for this subsidiary
No unique identifier

ISIN code – bond

ISIN code – equity

CUSIP number

Ticker symbol

SEDOL code

LEI number

Other unique identifier

Scope 1 emissions (metric tons CO2e)
0.32

Scope 2, location-based emissions (metric tons CO2e)
14.21

Scope 2, market-based emissions (metric tons CO2e)
14.21

Comment

C7.9

(C7.9) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?

Decreased

C7.9a

(C7.9a) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

	Change in emissions (metric tons CO2e)	Direction of change in emissions	Emissions value (percentage)	Please explain calculation
Change in renewable energy consumption	14,864.02	Decreased	36.49	"In FY22, Amdocs increase the use of renewable energy by the purchasing of IREC (renewable energy certificate) covering most of the energy consumption for the operations in Israel. This change accounted for a zero emission factor on Scope 2 market-based emissions and so a big reduction of 14,864.02 tons of CO2eq that means a decrease of 36.49% on the total emissions. According to the formula in the explanation of terms: (14,864.02/40,730)*100= -36.49%."
Other emissions reduction activities	1,279.87	Decreased	3.14	"Amdocs gross Scope 1+2 emissions for this reporting year are 26,385 metric tons of CO2e. In 2021, our gross global emissions were 40,730 metric tons of CO2e. This means that the total change in emissions is -14,345 metric tons of CO2e, equal to 35.22% decrease, according to the formula in the explanation of terms: (-14,345/40,730)*100 = -35.22% A decrease of 1,279.87 metric tons of CO2e, representing 3.14% reduction in comparison to FY21, can be attributed to energy efficiency activities undertaken at Amdocs sites. Projects implemented in FY22 related to scope 2 and scope 3

				energy related emissions are described in details at C4.3a. We arrived at -3.14% through (-1,279.87/40,730)*100 = -3.14%."
Divestment	0	No change	0	
Acquisitions	205.18	Increased	0.5	"Amdocs acquired Sourced Group and ClearBrigde companies during 2021/2022. The facilities were incorporated at Amdocs Global EHS Management System in FY22 and their relative emissions accounted for FY22 GHG emissions report. Overall gross scope 1 and 2 emissions from those facilities summed 205.18 tCO2e, considering Scope 2 electricity consumption and Scope 1 Fuel consumption and ODS. This means that the total change in emissions is equal to 0.50 % increase, according to the formula in the explanation of terms: (205.18/40,730)*100 = 0.50%."
Mergers	0	No change	0	
Change in output	3,248.91	Increased	7.98	"An increase of 3,248.91 metric tons of CO2e, representing 7.98 % rise in comparison to FY21, can be attributed to an increase on electricity consumption due to increased activities in our sites by reopening and coming back to offices after the COVID-19 outbreak disruptions. We arrived at 7.85% through (3,248.91/40,730)*100 = 7.98%."
Change in methodology	2,027.16	Decreased	4.98	"A big change on the emissions from FY21 to FY22 is due to DEFRA's and IEA annual updates of emission factors for electricity generation, WTT and T&D. We also have improved our Scope 2 market-based reporting by using emission factors from residual mix and additional market-based factors that have

				also contributed to a difference from FY21 emission factors. Moreover, we changed the methodology for reporting Refrigerant and Fire Suppression System gases due to more accurate report from all sites. We calculated estimate emissions reduction by comparing FY22 and FY21 emission factors and reached a decrease of 2027.16 (tCO2eq) from total Scope 1 and 2 emissions. We arrived at -4.98% through (-2027.16/40.730)*100 = -4.98%."
Change in boundary	0	No change	0	
Change in physical operating conditions	49.79	Decreased	0.12	"Amdocs is consistently trying to improve our office area efficiency and some of our strategies are to review employee distribution, improve our hybrid policy of working from home and combine office areas from our new acquisitions, this also reflects on some site closures. In addition, occured some changes in physical operating conditions on fuel consumption (Scope1) due to changes in the offices, for example reduction on Natural Gas emissions. For FY22 all the above accounted for a reduction of 49.79 tons of CO2eq. Therefore, overall changes in the physical operating conditions of sites summed -0.12% decrease in comparison with FY21. We arrived at -0.12% through (-49.79/40,730)*100 = -0.12%."
Unidentified	0	No change	0	
Other	421.57	Increased	1.04	"While investigating reasons of our emissions reductions from FY22 to FY21 we could not attribute 421.57 tCO2e increase to additional specific factors besides the ones presented in the other lines.

				This equals 1.04% of the total increase and it was calculated based on the formula: (421.57/40,730)*100 = 1.04%."

C7.9b

(C7.9b) Are your emissions performance calculations in C7.9 and C7.9a based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?

Market-based

C8. Energy

C8.1

(C8.1) What percentage of your total operational spend in the reporting year was on energy?

More than 0% but less than or equal to 5%

C8.2

(C8.2) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Yes
Consumption of purchased or acquired electricity	Yes
Consumption of purchased or acquired heat	No
Consumption of purchased or acquired steam	No
Consumption of purchased or acquired cooling	No
Generation of electricity, heat, steam, or cooling	Yes

C8.2a

(C8.2a) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

	Heating value	MWh from renewable sources	MWh from non-renewable sources	Total (renewable and non-renewable) MWh
Consumption of fuel (excluding feedstock)	LHV (lower heating value)	0	23,827.74	23,827.74
Consumption of purchased or acquired electricity		46,611.4	40,370.68	86,982.09
Consumption of self-generated non-fuel renewable energy		0		0
Total energy consumption		46,611.4	64,198.42	110,809.83

C8.2b

(C8.2b) Select the applications of your organization's consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Yes
Consumption of fuel for the generation of heat	Yes
Consumption of fuel for the generation of steam	No
Consumption of fuel for the generation of cooling	No
Consumption of fuel for co-generation or tri-generation	No

C8.2c

(C8.2c) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Sustainable biomass

Heating value

LHV

Total fuel MWh consumed by the organization

0

MWh fuel consumed for self-generation of electricity

0

MWh fuel consumed for self-generation of heat

0

Comment

Other biomass

Heating value

LHV

Total fuel MWh consumed by the organization

0

MWh fuel consumed for self-generation of electricity

0

MWh fuel consumed for self-generation of heat

0

Comment

Other renewable fuels (e.g. renewable hydrogen)

Heating value

LHV

Total fuel MWh consumed by the organization

0

MWh fuel consumed for self-generation of electricity

0

MWh fuel consumed for self-generation of heat

0

Comment

Coal

Heating value

LHV

Total fuel MWh consumed by the organization

0

MWh fuel consumed for self-generation of electricity

0

MWh fuel consumed for self-generation of heat

0

Comment

Oil

Heating value

LHV

Total fuel MWh consumed by the organization

22,989.25

MWh fuel consumed for self-generation of electricity

169

MWh fuel consumed for self-generation of heat

22,820.25

Comment

Diesel for emergency generators - fuel consumed for self-generation of electricity
Diesel and gasoline for employee cars - fuel consumed for self-generation of heat

Gas

Heating value

LHV

Total fuel MWh consumed by the organization

838.49

MWh fuel consumed for self-generation of electricity

0

MWh fuel consumed for self-generation of heat

838.49

Comment

Natural Gas - fuel consumed for self-generation of heat

Other non-renewable fuels (e.g. non-renewable hydrogen)

Heating value

LHV

Total fuel MWh consumed by the organization

0

MWh fuel consumed for self-generation of electricity

0

MWh fuel consumed for self-generation of heat

0

Comment

Total fuel

Heating value

LHV

Total fuel MWh consumed by the organization

23,827.74

MWh fuel consumed for self-generation of electricity

169

MWh fuel consumed for self-generation of heat

23,658.73

Comment

Diesel for emergency generators - fuel consumed for self-generation of electricity
Diesel, gasoline for employee cars and natural gas - fuel consumed for self-generation of heat

C8.2d

(C8.2d) Provide details on the electricity, heat, steam, and cooling your organization has generated and consumed in the reporting year.

	Total Gross generation (MWh)	Generation that is consumed by the organization (MWh)	Gross generation from renewable sources (MWh)	Generation from renewable sources that is consumed by the organization (MWh)
Electricity	169	169	0	0
Heat	23,658.73	23,658.73	0	0
Steam	0	0	0	0
Cooling	0	0	0	0

C8.2e

(C8.2e) Provide details on the electricity, heat, steam, and/or cooling amounts that were accounted for at a zero or near-zero emission factor in the market-based Scope 2 figure reported in C6.3.

Country/area of low-carbon energy consumption
Israel

Sourcing method
Unbundled procurement of energy attribute certificates (EACs)

Energy carrier
Electricity

Low-carbon technology type
Solar

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)
33,333

Tracking instrument used
I-REC

Country/area of origin (generation) of the low-carbon energy or energy attribute
Israel

Are you able to report the commissioning or re-powering year of the energy generation facility?
Yes

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)
2016

Comment
"Amdocs has purchased IREC certificates to cover the electricity consumption for all operations in Israel. I-RECs redeemed for green electricity claims from all Amdocs sites in Israel between 1st October
2021 and 30th September 2022 (FY22) by the company EDF
verification key and evidence:
ttps://evident.app/public/certificates/en/aaVQ1JAYf9NszgTpd2Z53AGcAIl2+CDZe2A0Y BnXUIvn0qhZMVUUeb8"

Country/area of low-carbon energy consumption
United Kingdom of Great Britain and Northern Ireland

Sourcing method
Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier
Electricity

Low-carbon technology type

Low-carbon energy mix, please specify

62.1% Nuclear and 29% Renewable

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

158.11

Tracking instrument used

Other, please specify

Electricity invoice - EDF

Country/area of origin (generation) of the low-carbon energy or energy attribute

United Kingdom of Great Britain and Northern Ireland

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Bath (EDF) provides Low carbon energy mix (62.1% Nuclear and 29% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Country/area of low-carbon energy consumption

United Kingdom of Great Britain and Northern Ireland

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Wind

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

119.23

Tracking instrument used

REGO

Country/area of origin (generation) of the low-carbon energy or energy attribute

United Kingdom of Great Britain and Northern Ireland

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Chiswick Park (ScottishPower) provides a green energy certificate on behalf of Amdocs electricity consumption under a certified mechanism (REGOs)enabling zero emission reporting.

Country/area of low-carbon energy consumption

France

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Low-carbon energy mix, please specify

78.2% Nuclear and 12.8% Renewable, which 8.8% its from Hydropower

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

72.25

Tracking instrument used

Other, please specify

Electricity invoice - EDF

Country/area of origin (generation) of the low-carbon energy or energy attribute

France

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Rennes (EDF) provides Low carbon energy mix (78.2% Nuclear and 12.8% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Country/area of low-carbon energy consumption

Germany

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Low-carbon energy mix, please specify

6.8% Nuclear and 65% Renewable

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

70

Tracking instrument used

Other, please specify

Electricity invoice - Drewag

Country/area of origin (generation) of the low-carbon energy or energy attribute

Germany

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Dresden (Drewag) provides Low carbon energy mix (6.8% Nuclear and 65% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the

electricity bills provided by the supplier.

Country/area of low-carbon energy consumption

Germany

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Low-carbon energy mix, please specify

10.6% Nuclear and 13.7% Renewable

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

14.2

Tracking instrument used

Other, please specify

Electricity invoice - Stadtwerke

Country/area of origin (generation) of the low-carbon energy or energy attribute

Germany

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Dusseldorf (Stadtwerke) provides Low carbon energy mix (10.6% Nuclear and 13.7% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Country/area of low-carbon energy consumption

Ireland

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Renewable energy mix, please specify

Supplier doesn't identify it

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

44.7

Tracking instrument used

Other, please specify

Electricity invoice - SSE Airtricity

Country/area of origin (generation) of the low-carbon energy or energy attribute

Ireland

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from East Point (SSE Airtricity) provides 100% renewable energy. The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Country/area of low-carbon energy consumption

Ireland

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Renewable energy mix, please specify

Supplier doesn't identify it

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

384.12

Tracking instrument used

Other, please specify

Electricity invoice - Energia

Country/area of origin (generation) of the low-carbon energy or energy attribute

Ireland

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Dublin Openet (Energia) provides 100% renewable energy. The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Country/area of low-carbon energy consumption

Netherlands

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Wind

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

32.71

Tracking instrument used

GO

Country/area of origin (generation) of the low-carbon energy or energy attribute

Netherlands

Are you able to report the commissioning or re-powering year of the energy generation facility?

Yes

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

2022

Comment

The energy supplier from Maastricht (MAIN Energie) provides a green energy certificate on behalf of Amdocs electricity consumption under a certified mechanism (EU-Wind) enabling zero emission reporting.

Country/area of low-carbon energy consumption

Spain

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Low-carbon energy mix, please specify

20% nuclear, 48% renewable

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

25.88

Tracking instrument used

Other, please specify

Electricity invoice - Iberdrola

Country/area of origin (generation) of the low-carbon energy or energy attribute

Spain

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Madrid Veganova and Torre Garena (Iberdola) provides Low carbon energy mix (20% Nuclear and 48% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Country/area of low-carbon energy consumption

Spain

Sourcing method

Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier

Electricity

Low-carbon technology type

Low-carbon energy mix, please specify

38.4% nuclear, 8% renewable

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)

5.19

Tracking instrument used

Other, please specify

Electricity invoice - Naturgy (Gas Natural)

Country/area of origin (generation) of the low-carbon energy or energy attribute

Spain

Are you able to report the commissioning or re-powering year of the energy generation facility?

No

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)

Comment

The energy supplier from Madrid Torre Garena (Naturgy) provides Low carbon energy mix (38.4% Nuclear and 8% Renewable). The evidence of the % and the lower emission factor of market-based in comparison with location-based scope 2 emissions was obtain from the electricity bills provided by the supplier.

Country/area of low-carbon energy consumption
Bulgaria

Sourcing method
Retail supply contract with an electricity supplier (retail green electricity)

Energy carrier
Electricity

Low-carbon technology type
Low-carbon energy mix, please specify

Low-carbon energy consumed via selected sourcing method in the reporting year (MWh)
169.69

Tracking instrument used
Other, please specify
Information from the energy provider

Country/area of origin (generation) of the low-carbon energy or energy attribute
Bulgaria

Are you able to report the commissioning or re-powering year of the energy generation facility?
Yes

Commissioning year of the energy generation facility (e.g. date of first commercial operation or repowering)
2022

Comment
The energy supplier from Sofia provides a green energy certificate on behalf of Amdocs electricity consumption under a certified mechanism enabling zero emission reporting.

C8.2g

(C8.2g) Provide a breakdown by country/area of your non-fuel energy consumption in the reporting year.

Country/area
Australia

Consumption of purchased electricity (MWh)
100.85

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

100.85

Country/area

Brazil

Consumption of purchased electricity (MWh)

238.03

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

238.03

Country/area

Bulgaria

Consumption of purchased electricity (MWh)

169.69

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

169.69

Country/area
Canada

Consumption of purchased electricity (MWh)
5,647.06

Consumption of self-generated electricity (MWh)
0

Consumption of purchased heat, steam, and cooling (MWh)
0

Consumption of self-generated heat, steam, and cooling (MWh)
0

Total non-fuel energy consumption (MWh) [Auto-calculated]

5,647.06

Country/area
Chile

Consumption of purchased electricity (MWh)
207.87

Consumption of self-generated electricity (MWh)
0

Consumption of purchased heat, steam, and cooling (MWh)
0

Consumption of self-generated heat, steam, and cooling (MWh)
0

Total non-fuel energy consumption (MWh) [Auto-calculated]

207.87

Country/area
Cyprus

Consumption of purchased electricity (MWh)
1,607.03

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

1,607.03

Country/area

Czechia

Consumption of purchased electricity (MWh)

66.04

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

66.04

Country/area

Denmark

Consumption of purchased electricity (MWh)

15.49

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

15.49

Country/area

France

Consumption of purchased electricity (MWh)

79.39

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

79.39

Country/area

Germany

Consumption of purchased electricity (MWh)

155.92

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

155.92

Country/area

Greece

Consumption of purchased electricity (MWh)

46.86

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

46.86

Country/area

India

Consumption of purchased electricity (MWh)

14,481.03

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

14,481.03

Country/area

Indonesia

Consumption of purchased electricity (MWh)

88.45

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

88.45

Country/area

Ireland

Consumption of purchased electricity (MWh)

428.82

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

428.82

Country/area

Israel

Consumption of purchased electricity (MWh)

37,387.33

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

37,387.33

Country/area

Italy

Consumption of purchased electricity (MWh)

19.89

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

19.89

Country/area

Kazakhstan

Consumption of purchased electricity (MWh)

25.92

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

25.92

Country/area

Malaysia

Consumption of purchased electricity (MWh)

179.53

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

179.53

Country/area

Mexico

Consumption of purchased electricity (MWh)

333.28

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

333.28

Country/area

Netherlands

Consumption of purchased electricity (MWh)

32.71

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

32.71

Country/area

Philippines

Consumption of purchased electricity (MWh)

607.03

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

607.03

Country/area

Poland

Consumption of purchased electricity (MWh)

24.58

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

24.58

Country/area

Russian Federation

Consumption of purchased electricity (MWh)

693.8

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

693.8

Country/area

Singapore

Consumption of purchased electricity (MWh)

51.54

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

51.54

Country/area

Spain

Consumption of purchased electricity (MWh)

51.22

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

51.22

Country/area

Taiwan, China

Consumption of purchased electricity (MWh)

25.92

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

25.92

Country/area

United Kingdom of Great Britain and Northern Ireland

Consumption of purchased electricity (MWh)

484.3

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

484.3

Country/area

United States of America

Consumption of purchased electricity (MWh)

23,732.54

Consumption of self-generated electricity (MWh)

0

Consumption of purchased heat, steam, and cooling (MWh)

0

Consumption of self-generated heat, steam, and cooling (MWh)

0

Total non-fuel energy consumption (MWh) [Auto-calculated]

23,732.54

C9. Additional metrics

C9.1

(C9.1) Provide any additional climate-related metrics relevant to your business.

C10. Verification

C10.1

(C10.1) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	Third-party verification or assurance process in place
Scope 2 (location-based or market-based)	Third-party verification or assurance process in place
Scope 3	Third-party verification or assurance process in place

C10.1a

(C10.1a) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Reasonable assurance

Attach the statement

2023_06 GHG Verification Report Amdocs - ISO 14064-3 v2.0.pdf

2023_06 GHG Verification Statement Amdocs - ISO 14064-3 v2.0.pdf

2023_06 CFP Verification Certificate Amdocs v1.0.pdf

Page/ section reference

Amdocs environmental reports cover over 96% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

C10.1b

(C10.1b) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.

Scope 2 approach

Scope 2 location-based

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Reasonable assurance

Attach the statement

2023_06 GHG Verification Report Amdocs - ISO 14064-3 v2.0.pdf

2023_06 GHG Verification Statement Amdocs - ISO 14064-3 v2.0.pdf

2023_06 CFP Verification Certificate Amdocs v1.0.pdf

Page/ section reference

Amdocs environmental reports cover over 96% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

Scope 2 approach

Scope 2 market-based

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Reasonable assurance

Attach the statement

2023_06 GHG Verification Report Amdocs - ISO 14064-3 v2.0.pdf

2023_06 GHG Verification Statement Amdocs - ISO 14064-3 v2.0.pdf

2023_06 CFP Verification Certificate Amdocs v1.0.pdf

Page/ section reference

Amdocs environmental reports cover over 96% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

C10.1c

(C10.1c) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.

Scope 3 category

Scope 3: Purchased goods and services
Scope 3: Fuel and energy-related activities (not included in Scopes 1 or 2)
Scope 3: Waste generated in operations
Scope 3: Business travel
Scope 3: Employee commuting

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Reasonable assurance

Attach the statement

2023_06 GHG Verification Report Amdocs - ISO 14064-3 v2.0.pdf
2023_06 GHG Verification Statement Amdocs - ISO 14064-3 v2.0.pdf
2023_06 CFP Verification Certificate Amdocs v1.0.pdf

Page/section reference

Amdocs environmental reports cover over 96% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant.

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

C10.2

(C10.2) Do you verify any climate-related information reported in your CDP disclosure other than the emissions figures reported in C6.1, C6.3, and C6.5?

Yes

C10.2a

Page76/107 - Scope 1 disclosure; Page 106 - GHG emissions reporting methodology; and Page 5/7/74/78/123/126/128 - Targets

(C10.2a) Which data points within your CDP disclosure have been verified, and which verification standards were used?

Disclosure module verification relates to	Data verified	Verification standard	Please explain
C7. Emissions breakdown	Other, please specify Accuracy of our worldwide data collection and GHG report	ISO14064-3 and ISO14001:2015	Amdocs environmental reports cover over 96% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions, and are verified by a third-party independent auditor in accordance to ISO14064-3. The audit process also verifies the accuracy of our worldwide data collection and GHG report. Attached Verification Report, Statement and Certificate. In addition, we have implemented a global Environment, Health and Safety

			(EHS) management system, according to the international standards ISO45001:2018 and ISO14001:2015. We undergo yearly verifications from certified bodies on our KPI collection, reporting and environmental management. Attached our worldwide ISO14001:2015 Certificate. 1, 2, 3, 4
C2. Risks and opportunities	Other, please specify Risk assessment and management	ISO14001:2015	We have implemented a global Environment, Health and Safety (EHS) management system, according to the international standards ISO45001:2018 and ISO14001:2015. We undergo yearly verifications from certified bodies on our global environmental risk identification, evaluation, mitigation and management processes. Attached our worldwide ISO14001:2015 Certificate. 1
C4. Targets and performance	Emissions reduction activities	ISO14001:2015	We have implemented a global Environment, Health and Safety (EHS) management system, according to the international standards ISO45001:2018 and ISO14001:2015. We undergo yearly verifications from certified bodies on our global environmental management processes, including emission reduction activities, targets achievements and overall environmental continual improvement. Attached our worldwide ISO14001:2015 Certificate. 1
C11. Carbon pricing	Emissions reduction activities	VERRA - VCU VCS - Verified Carbon Standard	To advance our carbon reduction program, for several years, Amdocs has been investing at a Wind Based Power Generation Project in Pune, India. The project activity involves the installation and maintenance of Wind Turbines, with 40 units of individual capacity 2 MW each, and additional 57 turbines of individual capacity 2.1 MW each in Maharashtra state of India. The power produced displaces fossil fuel fired power plants locally leading to Greenhouse Gas (GHG) emissions reductions. The expected reductions equals 364,217 tons of CO2 per year. This project relates to Amdocs Business and main environmental impact, since it is located at the same location as our main operations, and focus on renewable energy (to be accountable for the main responsible for Amdocs GHG emissions). In FY22 Amdocs has offset additional 1215 tCO2 at this project. Amdocs registration of credits and further details of the project can be found here:

			https://registry.verra.org/myModule/rpt/myrpt.asp?r=206&h=176519 https://registry.verra.org/app/projectDetail/VCS/1447 5

[1]AMDOCS ISO14001 - valid until Sept 2025.pdf

[2]2023_06 GHG Verification Report Amdocs - ISO 14064-3 v2.0.pdf

[3]2023_06 GHG Verification Statement Amdocs - ISO 14064-3 v2.0.pdf

[4]2023_06 CFP Verification Certificate Amdocs v1.0.pdf

[5]Amdocs registration of credits - Carbon Offsetting FY22.docx

C11. Carbon pricing

C11.1

(C11.1) Are any of your operations or activities regulated by a carbon pricing system (i.e. ETS, Cap & Trade or Carbon Tax)?

No, but we anticipate being regulated in the next three years

C11.1d

(C11.1d) What is your strategy for complying with the systems you are regulated by or anticipate being regulated by?

Since Amdocs is a multinational company, we continuously monitor changes in policies, trading schemes and carbon taxes implementation in different countries, focusing on key locations with DC activity such as Israel, India, and US.

If new regulations require companies to report their GHG emissions, there could be various implications on Amdocs in case of possible non-compliance. If a carbon tax is levied on Amdocs, Amdocs will face an increase in its operating expenses. Increase in reporting requirements and related activities to reduce GHG emissions may require efforts to manage Amdocs Carbon emissions, for example electricity consumption, air travels and employee commuting. UK is likely in the next 2 years, other countries on a long-term.

This risk is managed and mitigated through our well-established global EHS management system, which enables us to monitor global GHG emissions from electricity consumption, air travel and employee commuting. Every site has its own EHS coordinator, that under the Regional and Global EHS directives establishes carbon emissions reductions projects and KPI monitoring, which are reported monthly. Once a year the Regional and Global projects are defined and reviewed, but there is a close follow-up done quarterly to ensure the proposed actions are in place.

C11.2

(C11.2) Has your organization canceled any project-based carbon credits within the reporting year?

Yes

C11.2a

(C11.2a) Provide details of the project-based carbon credits canceled by your organization in the reporting year.

Project type

Wind

Type of mitigation activity

Emissions reduction

Project description

To advance our carbon reduction program, for several years, Amdocs has been investing at a Wind Based Power Generation Project in Pune, India. The project activity involves the installation and maintenance of Wind Turbines, with 40 units of individual capacity 2 MW each, and additional 57 turbines of individual capacity 2.1 MW each in Maharashtra state of India. The power produced displaces fossil fuel fired power plants locally leading to Greenhouse Gas (GHG) emissions reductions. The expected reductions equals 364,217 tons of CO2 per year. This project relates to Amdocs Business and main environmental impact, since it is located at the same location as our main operations, and focus on renewable energy (to be accountable for the main responsible for Amdocs GHG emissions). In FY22 Amdocs has offset additional 1215 tCO2 at this project.

Credits canceled by your organization from this project in the reporting year (metric tons CO2e)

1,215

Purpose of cancellation

Voluntary offsetting

Are you able to report the vintage of the credits at cancellation?

Yes

Vintage of credits at cancellation

2021

Were these credits issued to or purchased by your organization?

Purchased

Credits issued by which carbon-crediting program

VCS (Verified Carbon Standard)

Method(s) the program uses to assess additionality for this project

Investment analysis

Approach(es) by which the selected program requires this project to address reversal risk

No risk of reversal

Potential sources of leakage the selected program requires this project to have assessed

Other, please specify

Methodology ACM 0002 (Version 16.0) does not consider any leakage emissions i.e. not applicable to this type of project

Provide details of other issues the selected program requires projects to address

The main purpose of this project activity is to generate clean form of electricity through renewable wind energy source. Bothe Windfarm Development Pvt. Ltd. is the promoter of the proposed project activity. The Project activity envisages implementation of 40 WTGs of individual capacity 2 MW each and 57 WTGs of individual capacity 2.1 MW each in Maharashtra state of India by Bothe Windfarm Development Pvt. Ltd. The total project capacity is 199.7 MW.
Methodology ACM 0002 (Version 16.0) does not consider any leakage emissions i.e. not applicable to this type of project

Comment

For details of credit registration and project summary:
https://registry.verra.org/myModule/rpt/myrpt.asp?r=206&h=176519

C11.3

(C11.3) Does your organization use an internal price on carbon?

No, but we anticipate doing so in the next two years

C12. Engagement

C12.1

(C12.1) Do you engage with your value chain on climate-related issues?

Yes, our suppliers
Yes, our customers/clients
Yes, other partners in the value chain

C12.1a

(C12.1a) Provide details of your climate-related supplier engagement strategy.

Type of engagement

Information collection (understanding supplier behavior)

Details of engagement

Collect GHG emissions data at least annually from suppliers

Collect targets information at least annually from suppliers
Collect climate-related risk and opportunity information at least annually from suppliers
Collect climate transition plan information at least annually from suppliers
Collect other climate related information at least annually from suppliers

% of suppliers by number

3

% total procurement spend (direct and indirect)

30.1

% of supplier-related Scope 3 emissions as reported in C6.5

0

Rationale for the coverage of your engagement

To build a sustainable supply chain, a couple years ago we began the process of evaluating our suppliers. We enhanced our supplier screening process and evaluation tool prior to engaging with each new supplier. Since 2019, Amdocs yearly improves an analysis of the EHS risks in the supply chain. We mapped the supply chain with the relevant EHS risks and their severity for each category of the suppliers.
In order to integrate risk management into the procurement process, Amdocs developed clear guidelines and EHS requirements for all above-described high-risk supplier categories. As a result, any procurement that falls under this category must adhere to these requirements.
Amdocs participates in the CDP supply chain, engaging our suppliers on GHG emissions reporting and requesting further information on their climate change strategies, risks and opportunities, targets and other climate related information. We included suppliers´ categories with high environmental impact, such as landlords, catering companies, Data Center management, among others, that had over 100,000 USD spend in relevant fiscal year. This criterion was applied to our suppliers worldwide, and represent an overall 3% of Amdocs overall suppliers and 30.1% of our global procurement spend. In addition, In 2021 we obtained A score on our Supply Chain Program.

In addition, we collect yearly information of products and services provided by our suppliers to constitute Amdocs GHG emissions report, such as reported on C6.5. 78.3% of our scope 3 emissions in 2021 was supplier-related, yet no particular emissions were reported based on supplier allocation.

Impact of engagement, including measures of success

We measure the percentage of suppliers that respond properly to the CDP Supply Chain Program. For the current report (2021-2022), we are actively trying to increase the percentage of response with direct contact from our procurement and EHS team with the relevant vendors. We already see partial results with an increase percentage of suppliers intending to respond as a result of this engagement.

Comment

Type of engagement

Information collection (understanding supplier behavior)

Details of engagement

Other, please specify

Included climate change in supplier selection / management mechanism

% of suppliers by number

100

% total procurement spend (direct and indirect)

100

% of supplier-related Scope 3 emissions as reported in C6.5

100

Rationale for the coverage of your engagement

Amdocs continued its efforts to build a sustainable supply chain as part of our commitment to provide safe and healthy work environments, ensure sustainable operations, and positively influence our business partners to improve their social and environmental performance. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues. Therefore, 100% coverage of our suppliers and procurement spend. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs.

Impact of engagement, including measures of success

Amdocs continued its efforts to build a sustainable supply chain as part of our commitment to provide safe and healthy work environments, ensure sustainable operations, and positively influence our business partners to improve their social and environmental performance. With our Supplier Code of Conduct, subject to annual reviews, we aim to ensure that all our suppliers implement – and adhere to – our high standards within their business and across their supply chain, including environmental and climate related issues. Compliance with our Supplier Code of Conduct is subject to an audit at the discretion of Amdocs. Failure to comply may result in discontinuing our current relationship and/or prevent future business relationships with Amdocs.

Comment

We recognize the significance of our supply chain in regards to the quality of our services and their impact. We expect them to meet our high ethical and environmental standards. We aim to ensure our supply chain is inclusive and socially responsible by building long-term relationships with our suppliers, deepening our engagement with them and promoting greater transparency and traceability. To best develop communication channels with suppliers and partners, we organize annual events during

which we discuss important changes, inform about Amdocs' direction and needs, and receive supplier feedback. Each strategic supplier has a personal manager.

C12.1b

(C12.1b) Give details of your climate-related engagement strategy with your customers.

Type of engagement & Details of engagement

Education/information sharing

Run an engagement campaign to educate customers about the climate change impacts of (using) your products, goods, and/or services

% of customers by number

100

% of customer - related Scope 3 emissions as reported in C6.5

Please explain the rationale for selecting this group of customers and scope of engagement

By offering valuable and reliable products, we seek to provide a solid foundation for our customers to be able to better serve their own customers. Our solutions are designed to modernize, automate, and digitize our customers' businesses, making them more efficient, less reliant on physical hardware and able to scale supporting system environments up and down in real-time to prevent wasting resources.
Our efforts in creating sustainable products and services are reflected in multiple investment areas, including in the rich functionality they offer, their ability to help our customers move operations to the public cloud, and in the ongoing optimization of our software in terms of how it uses the physical hardware it's installed on.

Cloud offers additional advantages on top of the emissions savings enabled by product functionality and is a key investment area for us. With more than 60 cloud products and services, we help our customers move systems and data to public-cloud data centers and operate there. As a result, they can:
• Reduce emissions from on premisses data centers
• Achieve higher energy efficiency and further reduce emissions by utilizing cloud capabilities, such as on-demand capacity consumption and multi availability zone deployments
• Leverage the environmental economies of scale offered by public cloud providers and their net zero commitments and ongoing and considerable investments in energy-efficient processers, cooling and power systems, and renewable energy sources.

Measuring and reducing carbon footprints is one of the top sustainability focus areas for our customers worldwide. To further help them in these efforts, we built the Amdocs Carbon Emissions Savings Calculator which allows to calculate how much carbon they

can save with our products and services in strategic areas. Calculations focus on the emissions savings at the data center, driven by unique product and service functionality and by move to cloud.
Amdocs marketing teams are familiar with the calculator and were instructed to approach all potential and current customers presenting this calculators, as a way of engaging customer about the climate change impacts of our product and services.

Impact of engagement, including measures of success

This is a new approach Amdocs is taking with the clients we are gathering their feedback to further measure the impact of engagement, including measures of success.

Type of engagement & Details of engagement

Collaboration & innovation
Run a campaign to encourage innovation to reduce climate change impacts

% of customers by number

1

% of customer - related Scope 3 emissions as reported in C6.5

Please explain the rationale for selecting this group of customers and scope of engagement

We’re always looking for innovative ways to embody our ESG strategy in the design and deployment of our products.
The telecom industry is a major contributor to carbon emissions, with scope 3 emissions accounting for the majority of emissions. Communication Service Providers (CSPs) can help their customers take a step towards carbon zero by providing each product with sustainability ratings.
Amdocs in partnership with Amazon Web Services, Vodafone, Carbon Footprint, and Snowflake, has developed a proof-of-concept project for co-creating an innovation solution to support Product Managers in identifying greener solutions for their products. The catalyst project will demonstrate how Product Managers can calculate and enabling CSPs to build product offerings based on CO2e emission data.

Customers could access the newly published greener offerings and view carbon footprint information through digital channels. They can optimize their choices further by exploring additional options, such as the impact of delivery methods, enabling them to make environmentally conscious decisions that align with their values.

The value lies in the transparency and empowerment offered to both CSPs and Customers.
By implementing this project, CSPs are empowered to contribute to a sustainable future. They optimize their product offerings, reduce Scope 3 emissions, and meet the growing demand for environmentally friendly choices. Empowering the customer will also increase loyalty and brand reputation of the CSP.
Together, we pave the way for a greener and more sustainable communication industry.

This project is underway and can be followed at:
https://www.tmforum.org/catalysts/projects/M23.0.538/digital-carbon-footprint-optimization#introduction

Impact of engagement, including measures of success

Providing carbon footprint information for the products, will increase customers' awareness of environmental sustainability and play an important role in influencing the customer to purchase greener alternatives. As part of our ongoing sustainable by design efforts, we aim to embed the calculator in our Amdocs Catalog.
Our success measures include:
- Prove carbon emission data can be integrated into the Amdocs Catalog
- Measure the one time product CO_2e data and recurring usage CO_2e data within the scope of the PoC to create a baseline
- Compared to the baseline, reduce scope 3 emissions by 25% by optimizing offers to greener alternatives
- Use AWS' infrastructure to become up to five times more energy efficient then the average European enterprise data center
- 10% success rate of customers choosing the greener alternative offers

C12.1d

(C12.1d) Give details of your climate-related engagement strategy with other partners in the value chain.

Our company is a people-centric organization and subsequently, our stakeholders' interests are at the center of everything that we do. Our main stakeholders include employees and members of our communities, customers and business partners, suppliers, shareholders, NGOs and community partners, public-sector organizations, and universities. Stakeholder engagement is a core element of our ESG and CSR strategy, and as such, we ensure that it is an important component of our work processes.
Amdocs sees stakeholder engagement as a mutually beneficial process: we understand the needs of our stakeholders, and in turn, they are privy to our focal points and priorities. The understanding and trust developed during this process strengthens our company and expected to help us to deal more efficiently with non-financial risks. Amdocs embraces the challenges and requirements of a "new normal" era and fully recognizes the need to renew its social contract with stakeholders. Subsequently, we conducted a thorough materiality assessment using a variety of unique communication channels and forms for all our stakeholders designed to ensure that everyone could be reached and heard. In addition, specific environmental topics, such as public reporting of Amdocs environmental performance are also being discussed at a board level, as part of the business strategy. Annual reports, regular communication and feedback on ESG questionnaires are examples of pro-active engagement led and overviewed by the board with Investors and Environment, Social and Governance (ESG) Analysts and Shareholders.
Foremost, in 2022, both our CEO and COO headed Amdocs first ESG Webinar, detailing our ESG journey to date, our future roadmap and the role of our people, products and services.
Recording:
https://doxtube.corp.amdocs.com/media/Amdocs+ESG+Webinar+June+2022/0_0q393wcf

Presentation: https://investors.amdocs.com/static-files/9dc3d7ef-8285-4853-a303-7316a2326eca

C12.2

(C12.2) Do your suppliers have to meet climate-related requirements as part of your organization's purchasing process?

No, but we plan to introduce climate-related requirements within the next two years

C12.3

(C12.3) Does your organization engage in activities that could either directly or indirectly influence policy, law, or regulation that may impact the climate?

Row 1

External engagement activities that could directly or indirectly influence policy, law, or regulation that may impact the climate

Yes, we engage directly with policy makers

Does your organization have a public commitment or position statement to conduct your engagement activities in line with the goals of the Paris Agreement?

Yes

Attach commitment or position statement(s)

16327_eng2020-digital 11.pdf

AMDO-USA-002-OFF_Approval Letter.pdf

Describe the process(es) your organization has in place to ensure that your external engagement activities are consistent with your climate commitments and/or climate transition plan

Amdocs continues to fulfil its commitment to the Science Based Target initiative, which independently assesses corporate emissions reduction targets against the latest climate science. Our emission reduction targets are in line with the level of de-carbonization required to keep global temperature increase below 1.5ºC, as defined by the Paris Agreement.
All our engagement activities, with all relevant stakeholders are in line with our SBT commitment.

We support the continuation of the Israeli's requirement for companies to report GHG emissions and ESG aspects in mainstream reports.
Amdocs reports annually on the Israeli sites carbon footprint through the Ministry of Environmental Protection's voluntary Greenhouse Gas Emissions Registry in Israel. 2020 certificate attached (2021 not yet issued, 2022 report underway).
As part of our environmental policy, Amdocs regularly calculates greenhouse gas

emissions on a global level as previously reported, and besides the MoEP in Israel, Amdocs reports annually GHG emissions through the international reporting initiative Carbon Disclosure Project (CDP), the annual ESG report and SAM (S&P rating for DJSI).

C12.3a

(C12.3a) On what policy, law, or regulation that may impact the climate has your organization been engaging directly with policy makers in the reporting year?

Specify the policy, law, or regulation on which your organization is engaging with policy makers

Israel launched a voluntary national greenhouse gas registry in July 2010. Organizations and companies from all sectors were invited to participate in the registry by agreeing to report their annual greenhouse gas (GHG) emissions - both direct and indirect. While participation is voluntary, those who choose to partake are expected to calculate and report their emissions using the Ministry of Environmental Protection's official quantification methods and procedures.

Category of policy, law, or regulation that may impact the climate

Climate change mitigation

Focus area of policy, law, or regulation that may impact the climate

Climate-related reporting
Emissions – CO2
Emissions – other GHGs

Policy, law, or regulation geographic coverage

National

Country/area/region the policy, law, or regulation applies to

Israel

Your organization's position on the policy, law, or regulation

Support with no exceptions

Description of engagement with policy makers

We support the continuation of the Israeli's requirement for companies to report GHG emissions and ESG aspects in mainstream reports.
Amdocs reports annually on the Israeli sites carbon footprint through the Ministry of Environmental Protection's Voluntary Greenhouse Gas Emissions Registry in Israel.
As part of our environmental policy, Amdocs regularly calculates greenhouse gas emissions on a global level as previously reported, and besides the MoEP in Israel, Amdocs reports annually GHG emissions through the international reporting initiative Carbon Disclosure Project (CDP), the annual ESG report and SAM (S&P rating for DJSI).

Details of exceptions (if applicable) and your organization's proposed alternative approach to the policy, law or regulation

Have you evaluated whether your organization's engagement on this policy, law, or regulation is aligned with the goals of the Paris Agreement?

Yes, we have evaluated, and it is aligned

C12.4

(C12.4) Have you published information about your organization's response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Publication

In voluntary sustainability report

Status

Underway – previous year attached

Attach the document

Amdocs-CSR-Report-2021-2022.pdf

Page/Section reference

Governance - pages 12-18
Engagement - pages 19-20
Risks and Opportunities highlight - page 79
Low carbon products and services - pages 56
Environmental metrics (emission figures, targets, risks, etc) - pages 68-73
Sustainable Supply Chain - page 74

Content elements

Governance
Strategy
Risks & opportunities
Emissions figures
Emission targets
Other metrics

Comment

This report is publicly available at: https://www.amdocs.com/sites/default/files/2022-06/Amdocs-CSR-Report-2021-2022_v11.pdf
FY22-23 report will be published soon.

Publication
In voluntary communications

Status
Complete

Attach the document
2023_06 GHG Verification Report Amdocs - ISO 14064-3 v2.0.pdf
2023_06 GHG Verification Statement Amdocs - ISO 14064-3 v2.0.pdf
2023_06 CFP Verification Certificate Amdocs v1.0.pdf

Page/Section reference
Amdocs environmental reports cover over 96% of our business operations, including Scope 1, Scope 2 and Scope 3 emissions. All reported emissions are verified by a third-party independent auditor in accordance to ISO14064-3. Attached Verification Report, Statement and Certificate. All pages are relevant, full reports are available at Amdocs website: https://www.amdocs.com/about/corporate-social-responsibility

Content elements
Emissions figures

Comment

Publication
In mainstream reports

Status
Underway – previous year attached

Attach the document
AUK Dirs report.pdf

Page/Section reference
1

Content elements
Emissions figures

Comment
Amdocs (UK) Limited is reporting GHG emissions for the relevant operations at the Director´s Report.

C12.5

(C12.5) Indicate the collaborative frameworks, initiatives and/or commitments related to environmental issues for which you are a signatory/member.

	Environmental collaborative framework, initiative and/or commitment	Describe your organization's role within each framework, initiative and/or commitment
Row 1	Science Based Targets Network (SBTN) UN Global Compact	In 2018, Amdocs committed to the Science Based Target initiative and in August 2020 we have obtained approval of our targets comprising all scopes. We have set the following targets in line with the level of de-carbonization required to keep global temperature increase of 1.5º and well below 2 degrees Celsius: - Amdocs Ltd. commits to reduce absolute scope 1 and 2 GHG emissions 21% by 2024 from a 2019 base year (1.5°C aligned). - Amdocs Ltd. commits to reduce absolute scope 3 GHG emissions 13% by 2024 from a 2019 base year (well-below 2°C aligned). Amdocs aligns our CSR strategy with the UN's Sustainable Development Goals (SDGs) and use our knowledge, creativity, and technology to maximize our impact to promote them.

C15. Biodiversity

C15.1

(C15.1) Is there board-level oversight and/or executive management-level responsibility for biodiversity-related issues within your organization?

	Board-level oversight and/or executive management-level responsibility for biodiversity-related issues
Row 1	No, and we do not plan to have both within the next two years

C15.2

(C15.2) Has your organization made a public commitment and/or endorsed any initiatives related to biodiversity?

	Indicate whether your organization made a public commitment or endorsed any initiatives related to biodiversity	Initiatives endorsed

Row 1	Yes, we have endorsed initiatives only	Other, please specify As part of our CSR activities and Green Teams initiatives, we supported several projects related to Biodiversity, for example 300+ Amdocs volunteers engaged in Seed Ball making to ensure tree plantation activities.

C15.3

(C15.3) Does your organization assess the impacts and dependencies of its value chain on biodiversity?

Impacts on biodiversity

Indicate whether your organization undertakes this type of assessment

No, but we plan to within the next two years

Dependencies on biodiversity

Indicate whether your organization undertakes this type of assessment

No, but we plan to within the next two years

C15.4

(C15.4) Does your organization have activities located in or near to biodiversity-sensitive areas in the reporting year?

Not assessed

C15.5

(C15.5) What actions has your organization taken in the reporting year to progress your biodiversity-related commitments?

	Have you taken any actions in the reporting period to progress your biodiversity-related commitments?
Row 1	No, we are not taking any actions to progress our biodiversity-related commitments, but we plan to within the next two years

C15.6

(C15.6) Does your organization use biodiversity indicators to monitor performance across its activities?

	Does your organization use indicators to monitor biodiversity performance?	Indicators used to monitor biodiversity performance
Row 1	No	